CANVAS PILOT REPORT

Summary Survey Results from

Fall 2016 Canvas Pilot

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About the Report

In April 2016, the Southwestern College Academic Senate voted to adopt the CCC's Common Course Management System, Canvas, as the College's CMS. System implementation began in the summer, and the first group of courses debuted in Canvas during the Fall 2016 semester. Additional courses will continue to migrate to Canvas during Summer-Fall 2017, and by December 31, 2017, all courses will be in Canvas.

The initial pilot courses were chosen by application, and all were taught by trained DE Mentors. Eight instructors taught a total of 14 course sections in Canvas, and these included both fully online and hybrid courses. At the end of the semester, both instructors and students were invited to participate in an anonymous survey to share their experiences with the college. Their responses are provided in this report.

We hope that the perspectives provided here prove useful to other instructors as they prepare to move to Canvas this summer and fall. This report is also being shared with key stakeholders in our move to Canvas: support staff, administrators, and student groups.

SURVEY ADMINSTRATORS

- Mia McClellan, Dean of Instructional Support Services
- Tracy Schaelen, Distance Education Faculty Coordinator
- Myesha Jackson, Administrative Secretary, Instructional Support Services and Continuing Education

Faculty Survey

Eight instructors taught in Canvas as part of the Fall 2016 Canvas pilot. All eight completed the anonymous survey, and the results are provided below.

QUESTION 1: CANVAS AS A COURSE MANAGEMENT SYSTEM

Overall, how would you rate Canvas as a course management system?

Answer Options	Response Percent	Response Count
Excellent	50.0%	4
Very good	50.0%	4
Okay	0.0%	0
Fair	0.0%	0
Poor	0.0%	0
answered question		8
skipped question		0

QUESTION 2: CANVAS FEATURES

Please rate each of the Canvas features below.
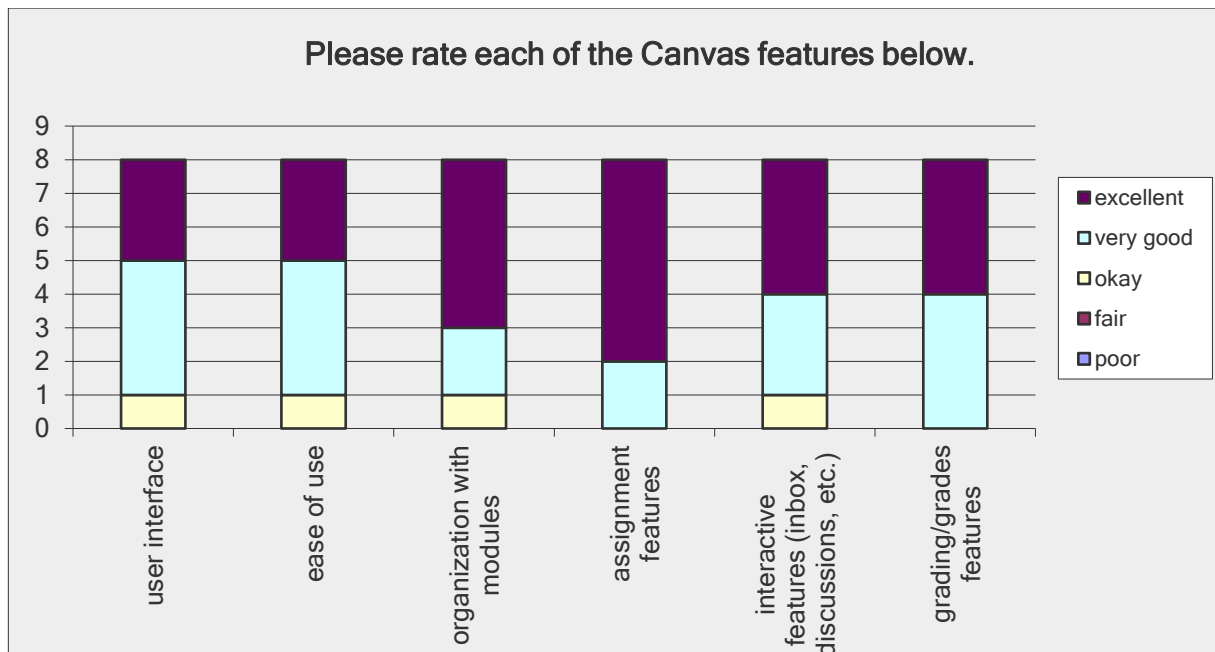
QUESTION 3: WHAT DO YOU LIKE BEST ABOUT CANVAS?

Responses
Ease of use
It's open framework.
Works better from mobile devices.
It is a very contemporary LMS that has features that allow teachers to use a variety of media as teaching tools. It also makes it easy to make classes rather personal, especially through video and voice features; however, sometimes Canvas does not recognize my webcam.
The grade book.
How easy it is to communicate with students in all aspects of the course: discussions, assignment submissions, the grade book, emails, announcements, etc.
Easy to implement and use.
It is much quicker to grade. The modules are a great way to organize.

QUESTION 4: WHAT RECOMMENDATIONS DO YOU HAVE FOR IMPROVING CANVAS?

Responses
When grading discussions, Be able to see how many discussion posts a student has made in that forum. It's easy to me one without a number at the top of the page
Add a summary rubric so we can get an overview of how we scored students on rubric criteria overall.
A greater focus on the use of the Assignment feature as that gives students a more consistent view of what is due, what is about to be due, etc.
It would be nice if teachers could write directly on student work with a stylus when using a tablet. Right now, Crocadoc only lets me type comments when using my iPad, and I would really like to use a stylus to write comments directly onto their work.
I would like to be able to format graphics easier, and to undo something.
The picture upload process could be simplified!
navigation from emails to the course home.
The discussion boards, how they are set up are not good. Also, super courses in Canvas are not as good as in Blackboard.

QUESTION 5: @ONE PREPARATION

If you took @ONE's Introduction to Teaching with Canvas course, how helpful was it in preparing you to teach in Canvas?		
Answer Options	Response Percent	Response Count
very helpful	37.5%	3
somewhat helpful	37.5%	3
not very helpful	0.0%	0
not at all helpful	0.0%	0
did not use	25.0%	2
answered question		8
skipped question		0

QUESTION 6: DEFT PREPARATION

If you took DEFT, how helpful was it in preparing you to teach in Canvas?		
Answer Options	Response Percent	Response Count
very helpful	75.0%	6
somewhat helpful	25.0%	2
not very helpful	0.0%	0
not at all helpful	0.0%	0
did not use	0.0%	0
answered question		8
skipped question		0

QUESTION 7: CANVAS BASICS PREPARATION

If you participated in SWC Canvas training (Canvas Basics and/or Beyond the Basics), how helpful was it in preparing you to teach in Canvas?		
Answer Options	Response Percent	Response Count
very helpful	37.5%	3
somewhat helpful	0.0%	0
not very helpful	0.0%	0
not at all helpful	0.0%	0
did not use	62.5%	5
answered question		8
skipped question		0

QUESTION 8: PLEASE PROVIDE FEEDBACK ON YOUR CANVAS TRAINING EXPERIENCE HERE

Responses
Learning how to use Canvas is great. I'd also like instruction on course design.
Very good. Very helpful. Hands-on training is great.
Taking the DEFT training over summer was great because I had time to explore the capabilities of Canvas while also building my courses for the fall. The DEFT training also helped me update my documents to be ADA compliant.
The Deft course was the best one I've taken.
DEFT absolutely prepared me for teaching in Canvas, and I'm glad there are courses in place to help instructors with some of the more advanced skills that can help really customize a course.
Hands on experience and interaction with other faculty members.
The Canvas training was helpful and I appreciated it.

QUESTION 9

If you used the Canvas Guides, how helpful were they?

Answer Options	Response Percent	Response Count
very helpful	25.0%	2
somewhat helpful	62.5%	5
not very helpful	12.5%	1
not at all helpful	0.0%	0
did not use	0.0%	0
answered question		8
skipped question		0

QUESTION 10

If you called Canvas's toll-free support hotline, how helpful was it?

Answer Options	Response Percent	Response Count
very helpful	25.0%	2
somewhat helpful	25.0%	2

not very helpful	0.0%	0
not at all helpful	0.0%	0
did not use	50.0%	4
answered question		8
skipped question		0

QUESTION 11

If you used SWC support (email, phone, or in person), how helpful was it?		
Answer Options	Response Percent	Response Count
very helpful	25.0%	2
somewhat helpful	37.5%	3
not very helpful	12.5%	1
not at all helpful	0.0%	0
did not use	25.0%	2
answered question		8
skipped question		0

QUESTION 12: WHAT ADVICE DO YOU HAVE FOR INSTRUCTORS PREPARING TO TEACH IN CANVAS?

Responses

Have it mostly completed before your first semester teaching in it

Get your course ready early.

Think about how the structure of the course will be on Day one and on the last day and how the structure will or will not change during the course.

I suggest moving over one course at a time. I decided to move everything over in one semester, and it became a lot of work because I found myself revising so much of the coursework. By moving one course per semester, instructors can really figure out what will work best without becoming too overwhelmed.

Play around with it a lot. Learn to use it early--not when you are pressed for time.

Expect it to take a lot longer than you anticipate.

Don't stress! It's much more intuitive than you are used to! Play with things and don't worry about breaking anything! The Canvas guides are very helpful :)

Learn Canvas and practice before setting up a course.

QUESTION 13: WHAT ARE THE COLLEGE'S CANVAS TRAINING NEEDS AS WE MIGRATE TO CANVAS? WHAT KIND OF SERVICES SHOULD BE PROVIDED BY SWC?

Responses
One-on-one assistance as instructors design courses and input content.
How to use Canvas during a course vs. how to setup a course in Canvas.
It might be good to have a training just for creating the homepage, and associated pages, such as syllabi, instructor pages, general course resource pages. It might also be good to have a training that focuses specifically on week introductions and conclusions. It could address how to best write objectives and tasks, make weekly introduction/conclusion videos, and general page design. Another helpful training might be on how to design good quizzes. Since video is so easy to use, a training on making videos. uploading, and captioning videos. It seems like a lot of people are afraid to use video at first because it seems quite technical until you try it. Obviously, it can be very technical for those who go beyond the basics, but initially, some people are just too intimidated to ever turn on the camera and talk to their students like they would inside the classroom. Finally, a workshop on how to use some of the tools to video conference. This is maybe the single coolest thing about current DE technology, and both students and teachers are intimidated by this sometimes. But the fact that students and teachers can conference and even work collaboratively on an assignment by sharing screens is so cool.
A countdown.
Continual training
Refresher courses.

Support by appointment (in person and online) for people who are setting up their courses and are coming across questions and obstacles. Plenty of trainings. A nice library of how to videos made by SWC would be helpful too.

Technical help desk and set up apps for publisher material.

QUESTION 14: WHAT ARE THE COLLEGE'S CANVAS SUPPORT NEEDS AS WE MIGRATE TO CANVAS? WHAT KIND OF SERVICES SHOULD BE PROVIDED BY SWC?

Responses
Someone available in online learning services.
More DE support in using Canvas and in course design.
I am not sure, but maybe we can use some of the DEFT mentors as support. That way, faculty aren't waiting too long for an email response when a colleague might be able to just walk over and help, and give more direct and personalized support. Those DEFT mentors might need access to certain features or admin privileges that other users might not have, so it might get tricky.
The lab techs should all be trained
We need to have faculty and student support and it should be M-F, early morning to into the evening.
Same as above, with the exception of a dedicated person who is not so cynical about the adoption of this CMS.
Apps related to publisher material

QUESTION 15: DO YOU HAVE ANY OTHER COMMENTS, QUESTIONS, OR CONCERNS ABOUT SWC'S CANVAS MIGRATION?

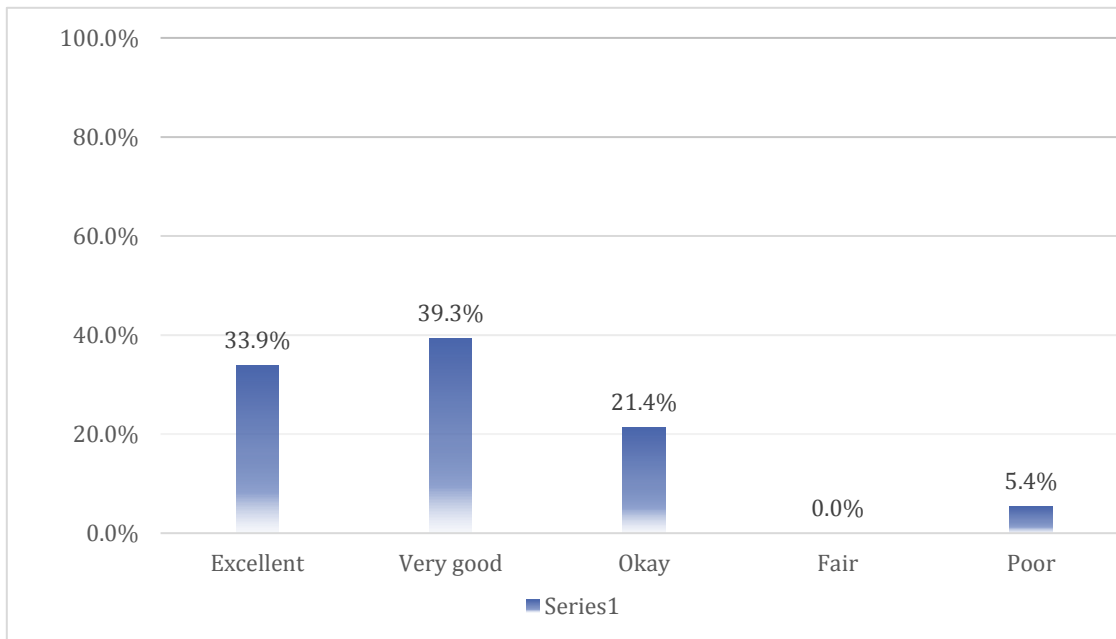| Responses |
| --- |
| I wish there was a way to make instructor pages so that students could look up professors and see samples of assignments and/or other useful information. This might help students make decisions about which teacher/class might be interesting or fit a particular interest or learning style. When we consider that students often take classes based upon availability instead of compatibility, it makes me wonder if we could use Canvas somehow to helps students connect with teachers that will improve student retention and success. Its just an idea. |
| Really happy to have participated! |
| I really have fun with Canvas and enjoyed online teaching. |

Student Survey

Thirteen courses were taught in Canvas as part of the Fall 2016 Canvas pilot. These courses were a mix of fully online and hybrid courses. All students in these courses were invited to complete an anonymous survey, and 56 accepted this invitation. Their feedback is provided below.

QUESTION 1: CANVAS AS A COURSE MANAGEMENT SYSTEM

Overall, how would you rate Canvas as a course management system?		
Answer Options	**Response Percent**	**Response Count**
Excellent	33.9%	19
Very good	39.3%	22
Okay	21.4%	12
Fair	0.0%	0
Poor	5.4%	3
	answered question	**56**
	skipped question	**0**

QUESTION 2: CANVAS FEATURES

Answer Options	excellent	very good	okay	fair	poor	Response Count
Please rate each of the Canvas features below.						
user interface	18	23	9	2	4	56
ease of use	15	26	7	5	3	56
organization with modules	22	20	10	0	4	56
assignment features	19	27	7	0	3	56
interactive features (inbox, discussions, etc.)	16	26	6	4	4	56
grading/grades features	25	22	3	1	3	54
answered question						**56**
skipped question						**0**

Ratings for each of the Canvas feature
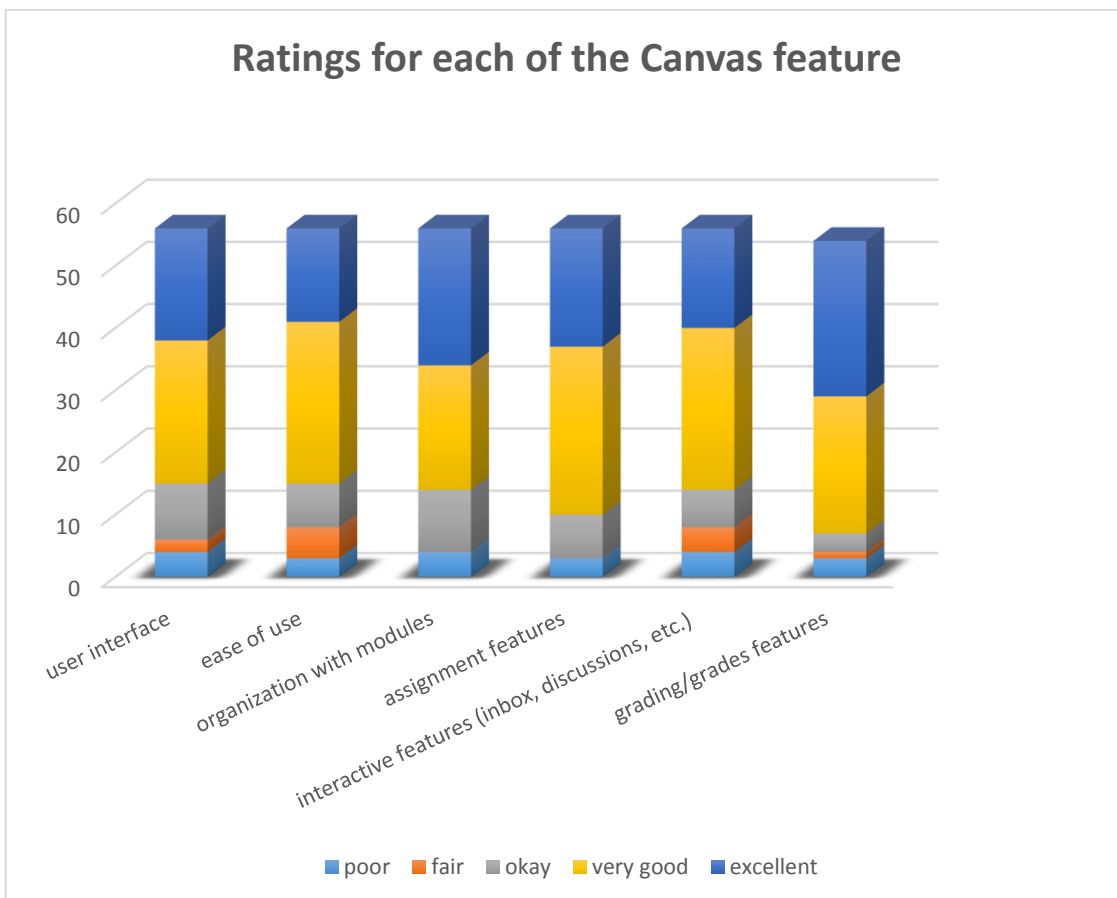
QUESTION 3: WHAT DO YOU LIKE BEST ABOUT CANVAS?

Answered: 45   Skipped: 11

#	Responses	Date
1	I haven't used all of the features yet, but I like what I have	12/9/2016 6:33
2	Maybe I am a bit skeptical because this was my first class, so I hope this isn't implemented into consideration	12/9/2016
3	simplicity, more interesting options	12/9/2016 4:15
4	The feature which lists the assignments due in order of date/time was SO helpful in keeping track of what was due!	12/8/2016
5	It's easier to navigate than blackboard.	12/8/2016 1:56
6	It allowed me to see what I needed to do to stay on top of	12/8/2016 1:32
7	How easy it is to calculate my grades.	12/8/2016 11:10
8	Interactive features	12/8/2016 12:43
9	It's easy and simple to use.	12/7/2016 9:42
10	n/a	12/7/2016 11:19
11	nothing	12/7/2016 9:10
12	I am off to a frustrating start with Canvas so not singing its	12/7/2016 9:04
13	Simple and easy to use.	12/6/2016 7:07
14	easy to use	12/6/2016 12:12
15	clean, bright design; well-organized; big writing	12/6/2016 12:42
16	very organized easy to use	12/5/2016 12:00
17	The calendar with all our assignments on the day that it's due	12/5/2016 8:36
18	it displays everything and it is very easy to use	12/4/2016 1:22
19	The layout of the whole site like the grades and the quiz	12/3/2016 11:21
20	The mobile app seems really good	12/3/2016 5:51
21	there's an app and you can get daily notifications	12/2/2016 11:31
22	It's convenient and easy to use.	12/2/2016 7:49
23	Organization of modules and notifications system	12/1/2016 10:03
24	it is easier to understand than blackboard	12/1/2016 8:27
25	Group collaborations. I like how you can upload a file and use it among your partners but navigation is confusing and restricted file types make it frustrating	12/1/2016 5:11 PM
26	WHO voted for this and WHY??? It's awful and confusing	12/1/2016 3:23
27	I prefer BB	12/1/2016 9:18
28	I think is okay the way is.	12/1/2016 8:24
29	That we can select specific topics of what we want to get	11/30/2016 7:21
30	grade features	11/30/2016 4:33
31	module pages, tabs, grading lists and overall flow indicators of what has been done and what needs to be done	11/30/2016 1:57 PM

#	Responses	Date
32	I like how everything is linked together and there are multiple	11/30/2016
33	I don't have trouble when I try to access the server using my phone. Plus, it's very simple and easy to use.	11/30/2016 7:45 AM
34	Student/Teacher communication made easier.	11/30/2016
35	all the information is there, all in one	11/29/2016 9:26
36	The grading feature.	11/29/2016 8:20
37	Many methods of communication between students and	11/29/2016 7:16
38	easy to use	11/29/2016 6:19
39	very easy to use and fast program, keeps us updated	11/29/2016 6:10
40	The modules and how they are set up.	11/29/2016 4:30
41	It looks very clean and organized. All the tabs and	11/29/2016 4:25
42	That I can work on class work outside of class.	11/29/2016 1:52
43	It's a lot easier to navigate versus Blackboard, along with the sleek design, it has a more intuitive way of making everything easy to find.	11/29/2016 1:31 PM
44	EVERYTHING is so much easier than Bb!!! Esp. mobile!	11/29/2016 12:03
45	The ease on using the icons.	11/29/2016 11:48
35	all the information is there, all in one	11/29/2016 9:26
36	The grading feature.	11/29/2016 8:20
37	Many methods of communication between students and	11/29/2016 7:16
38	easy to use	11/29/2016 6:19
39	very easy to use and fast program, keeps us updated	11/29/2016 6:10
40	The modules and how they are set up.	11/29/2016 4:30
41	It looks very clean and organized. All the tabs and	11/29/2016 4:25
42	That I can work on class work outside of class.	11/29/2016 1:52
43	It's a lot easier to navigate versus Blackboard, along with the	11/29/2016 1:31
44	EVERYTHING is so much easier than Bb!!! Esp. mobile!	11/29/2016
45	The ease on using the icons.	11/29/2016

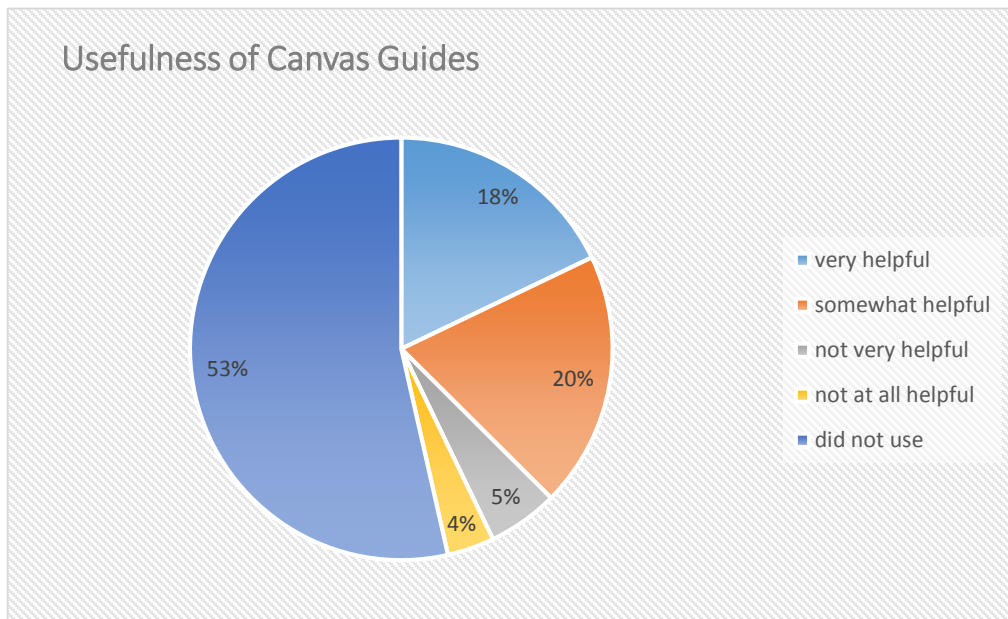## QUESTION 4: WHAT RECOMMENDATIONS DO YOU HAVE FOR IMPROVING CANVAS?

Answered: 38   Skipped: 18

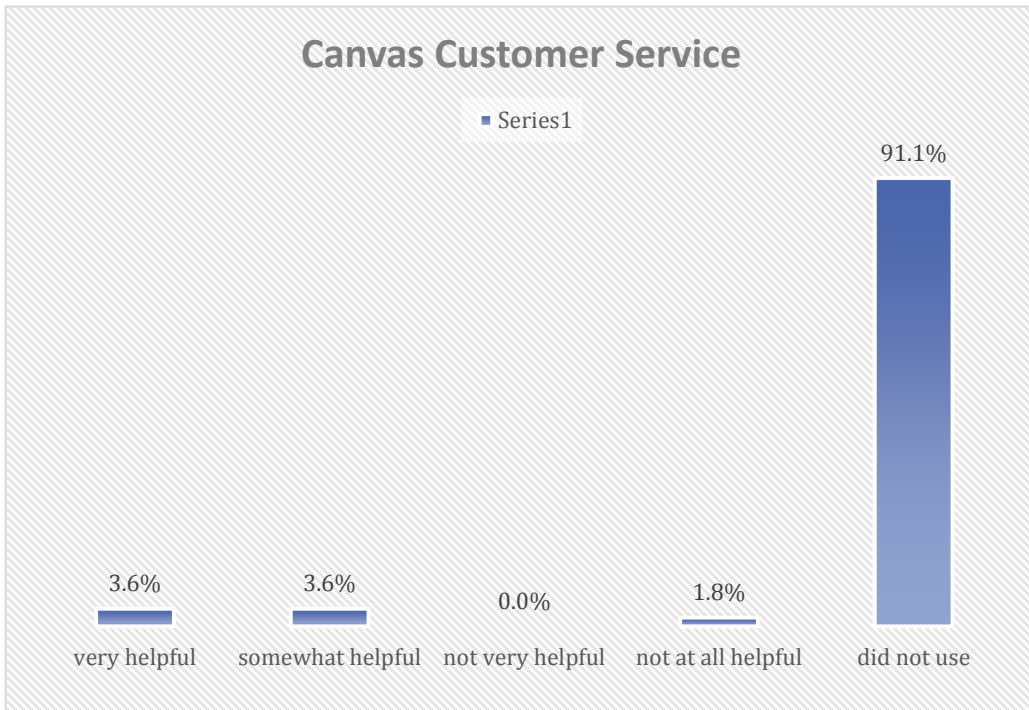| #	Responses	Date
1	none yet	12/9/2016 6:33 PM
2	I hope to see more tutorials how to use this. Also, I wish for	12/9/2016 6:13 PM
3	None...	12/9/2016 4:15 PM
4	None - everything was great!	12/8/2016 11:18
5	For the create discussion tap, we should have more	12/8/2016 1:56 PM

6	Make the discussion page easier. Now it's about 60 feet long down the page. It's hard to find where I	12/8/2016 1:52 PM
7	I think it's neat to be able to use YouTube and to upload	12/8/2016 1:32 PM
8	A better file upload system and reply feature.	12/8/2016 11:10
9	Navigation Problem – after I have been working through my reading materials in Module 3 (in DEFT), for example, clicking through multiple additional links, watching videos, opening additional documents, going from one tab to another, all the sudden I realize that I do not really know where in the course I am right now…. Nothing in the left- hand side Menu is highlighted… Am I in Modules, Assignments, or Syllabus	12/8/2016 12:43 AM
10	Maybe send notifications when an assignment has been put up automatically instead of teachers emailing us last	12/7/2016 9:42 PM
11	when downloading assignments some don't go true	12/7/2016 11:19
12	better mobile app that doesn't force-close	12/7/2016 9:10 AM
13	Too much information and change coming from	12/7/2016 9:04 AM
14	Searching for individual pages on a specific class was a little difficult especially for moving in between pages. Maybe making a more organized system for this would	12/6/2016 7:07 PM
15	options to choose color of interface to make it more eye-	12/6/2016 12:12 PM
16	fix glitches/algorithms	12/6/2016 12:42
17	nothing at all - better than blackboard	12/5/2016 12:00 PM
18	better interface, and easiness when navigating the site.	12/3/2016 5:51 PM
19	having more reminders when assignments are due	12/2/2016 11:31 PM
20	I would like Canvas be more easy to use	12/1/2016 10:03 PM
21	no comment	12/1/2016 8:27 PM
22	User interface was difficult. I'm not sure if it was the professor who didn't elaborate on assignments that affected the use of canvas and where I could find it.	12/1/2016 5:11 PM
23	I need to see an overview of things!	12/1/2016 3:23 PM
24	To be similar to BB	12/1/2016 9:18 AM
25	none	12/1/2016 8:24 AM
26	make modules the bigger focus in the starting page	11/30/2016 4:33 PM
27	a full screen version of the rich content editor; now the box	11/30/2016 1:57 PM
28	the app for cell phones don have all the fixtures	11/30/2016 12:36
29	I am deeply concerned with how SWC students are going	11/30/2016 10:21
30	On my personal opinion it was good, decent for what it	11/30/2016 7:45

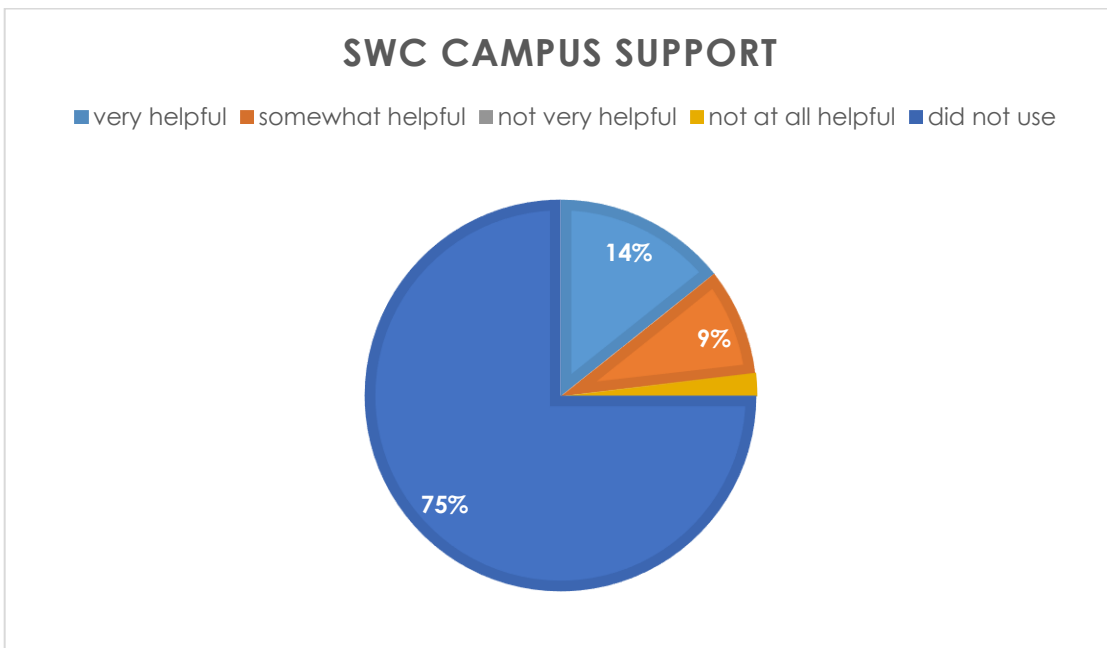| 31 | None at the moment, Canvas is much better than | 11/30/2016 12:02 |
32	Being able to move from your inbox to your modules	11/29/2016 7:16 PM
33	i like the way it is	11/29/2016 6:10 PM
34	N/A	11/29/2016 4:25 PM
35	Refresh the system more often so when students turn in	11/29/2016 1:52 PM
36	instead of modules stacking on top of each other for	11/29/2016 1:31 PM
37	TEACH MORE CLASSES WITH CANVAS. DROP BB.	11/29/2016 12:03
38	N/A	11/29/2016 11:48

QUESTION 5: IF YOU USED THE CANVAS GUIDES, HOW HELPFUL WERE THEY?

Usefulness of Canvas Guides

- very helpful — 18%
- somewhat helpful — 20%
- not very helpful — 5%
- not at all helpful — 4%
- did not use — 53%

QUESTION 6: IF YOU CALLED CANVAS'S TOLL-FREE SUPPORT HOTLINE, HOW HELPFUL WAS IT?

Canvas Customer Service

■ Series1

very helpful	somewhat helpful	not very helpful	not at all helpful	did not use
3.6%	3.6%	0.0%	1.8%	91.1%

QUESTION 7: IF YOU USED SWC CAMPUS SUPPORT (EMAIL, PHONE, OR IN PERSON), HOW HELPFUL WAS IT?

SWC CAMPUS SUPPORT

■ very helpful ■ somewhat helpful ■ not very helpful ■ not at all helpful ■ did not use

- 14%
- 9%
- 75%

QUESTION 8: PLEASE PROVIDE FEEDBACK ON YOUR CANVAS SUPPORT EXPERIENCE

Answered: 24   Skipped: 3

#	Responses	Date
1	N/A	12/9/2016 6:13
2	Having used Blackboard in previous classes, I have to say that utilizing Canvas was much more helpful and easier!	12/8/2016 11:19 PM
3	it was an awesome way to take this class.	12/8/2016 1:32
4	n/a	12/7/2016 11:19
5	Tracy and her staff are very available and helpful answering questions	12/7/2016 9:04
6	N/A	12/6/2016 7:07
7	did not use; no comment	12/6/2016 12:43
8	did not used it	12/3/2016 5:52
9	N/A	12/2/2016 11:31
10	I can submit my homework and essays rather easy than handing an	12/2/2016 7:51
11	It was my first experience using Canvas. It was some difficult to me	12/1/2016 10:05
12	Why? Blackboard is fine- just upgrade it	12/1/2016 3:24
13	?	12/1/2016 9:19
14	none	12/1/2016 8:24
15	Everything was really good and easy to use	11/30/2016 7:21
16	not enough experience	11/30/2016 1:58
17	I typed in my question several different ways and there was not a	11/30/2016
18	I did not make use of it.	11/30/2016 7:45
19	Did not use	11/30/2016
20	No experience with Canvas support.	11/29/2016 7:19
21	I like it a lot better than blackboard. It's easier to go through.	11/29/2016 1:53
22	Can we just get a Canvas Manual?	11/29/2016 1:32
23	Unlike Bb, support was never needed.	11/29/2016
24	N/A	11/29/2016

QUESTION 9: WHAT ADVICE DO YOU HAVE FOR STUDENTS WHO WILL BE USING CANVAS FOR THE FIRST TIME NEXT SEMESTER?

Answered: 37   Skipped: 19

#	Responses	Date
1	When in doubt, email your professor with any questions!	12/9/2016 6:14 PM
2	Have fun!	12/9/2016 4:17 PM
3	Take advantage of each link because there is so much to discover!	12/8/2016 11:21 PM
4	That is very simple to use and you have to be patient with it.	12/8/2016 1:59 PM
5	Be sure to upload files over a good internet signal.	12/8/2016 11:11
6	Be patient.	12/8/2016 12:51
7	be careful when submitting assignments do check with instructor to	12/7/2016 11:22
8	don't	12/7/2016 9:11 AM
9	Take as many orientations and get as much help as you can	12/7/2016 9:05 AM
10	Follow-up with canvas	12/6/2016 10:59 PM
11	Use an email you will check regularly and to check every single day	12/6/2016 7:12 PM
12	explore and click on everything to get a feel of something	12/6/2016 12:13 PM
13	Try viewing all the pages/modules, click them one by one to explore. there are a lot of pages and seeing through all of them	12/6/2016 12:46 AM
14	Explore everything and learn how to use things in the first weeks	12/4/2016 1:23 PM
15	Get the class added as soon as possible.	12/3/2016 5:53 PM
16	make sure you look thru all the folders so you know where to find	12/2/2016 11:33 PM
17	Get online support and follow the orientation instructions to learn to	12/1/2016 10:43 PM
18	watch the tutorial	12/1/2016 10:10 PM
19	I think I will require students to do specific Canvas training because this is not an intuitive, user-friendly system that they can figure out on their own.	12/1/2016 3:26 PM
20	Understand individual learning styles	12/1/2016 9:20 AM
21	to be more aware of midterms and quizzes	12/1/2016 8:25 AM
22	The difficult part is to log in, but after this, everything is easy especially	11/30/2016 7:22 PM
23	get to know it first	11/30/2016 4:34 PM
24	start assignments early to see where you need help and feedback	11/30/2016 2:00 PM
25	explorer this system it's so simple and well organize not complicate	11/30/2016 12:39
26	They must take an orientation course.	11/30/2016 10:25
27	Keep an open mind, sometimes a change might create a more	11/30/2016 7:47
28	Much better interface than blackboard	11/30/2016 12:02
29	Spend some time navigating through Canvas before your class	11/29/2016 7:25 PM

30	take your time	11/29/2016 6:20 PM
31	Don't be afraid is very easy to use	11/29/2016 6:12 PM
32	To become familiar with the set up.	11/29/2016 4:34 PM
33	Familiarize with it. The setting is different than Blackboard but they're	11/29/2016 4:29
34	Play with it. Go through all the windows and tabs. That's obviously the best way to learn anything that's new. You want to know what's available and how to use so you will be successful.	11/29/2016 2:08 PM
35	Stay on task, read everything and if something is not clear ask the	11/29/2016 1:45
36	You won't believe how good it is.	11/29/2016
37	Practice, practice, practice. It is important to be familiar with the terminologies and how to maneuver Canvas.	11/29/2016 11:51 AM

QUESTION 10: WHAT CAN THE COLLEGE DO TO SUPPORT STUDENTS DURING THE TRANSITION FROM BLACKBOARD TO CANVAS?

Answered: 34   Skipped: 22

#	Responses	Date
1	possible comparison of features, side-by-side	12/9/2016 6:35
2	Practice makes perfect, so to speak. In this case, my only advice is to make sure you keep up with the new formatting and changes that may look foreign at first, but one must adjust to it eventually.	12/9/2016 6:14 PM
3	Provide an interactive demo how to navigate the website that will help ease the transition of first time user.	12/9/2016 5:30 PM
4	lots of training, campus advertising...	12/9/2016 4:17 PM
5	Not much else - the Canvas program is pretty easy to navigate through, and extremely helpful to get assignments done.	12/8/2016 11:21 PM
6	Not much, but make sure everyone has an swccd.edu email. and maybe use the same user name and password for the different sites school has like, black board, open ccc, web advisor.	12/8/2016 1:59 PM
7	Explain in detail how to use Canvas.	12/8/2016 11:11
8	Provide a series of Orientation sessions and try not to use too much of this vague language like "caste building, "sandbox", "field trips",	12/8/2016 12:51 AM
9	lots of tutorials and teacher trainings	12/7/2016 9:05
10	Provide workshops to show incoming students how the canvas	12/6/2016 7:12
11	offer a lot of tutorials	12/6/2016 12:13
12	Give a better heads up, i struggled so much in the beginning because there was NO information about it on the college website. I	12/6/2016 12:46 AM

13	Give it a week for the students to get used to the whole system. That way if they miss an assignment the first week it won't hurt their grade too much.	12/3/2016 11:24 PM
14	Easy link from the main campus website.	12/3/2016 5:53
15	give them step by step on how to use	12/2/2016 11:33
16	Offer to students workshops to help with this transition	12/1/2016 10:43
17	provide FAQ	12/1/2016 10:10
18	LOTS of sessions, hands-on if possible, to teach them how to use this	12/1/2016 3:26
19	Longer transition	12/1/2016 9:20
20	none	12/1/2016 8:25
21	Workshops would be great	11/30/2016 7:22
22	explain and practice use	11/30/2016 4:34
23	provide help service/tutoring at the ASC where students can tutor each other or go for quick help - can be online, obviously	11/30/2016 2:00 PM
24	Offer multiple orientation classes online and in person. Integrate them into courses to ensure students are getting the information.	11/30/2016 10:25 AM
25	No idea. First semester here.	11/30/2016 7:47
26	No recommendation.	11/29/2016 7:25
27	tell them to forget blackboard	11/29/2016 6:20
28	maybe a video to show how to access the different options in the site	11/29/2016 6:12
29	To make sure they provide sufficient assistance to students as they	11/29/2016 4:34
30	Nothing. I think that the support is very visible and accessible.	11/29/2016 4:29
31	Just transition. It's better all-around for students and the teacher.	11/29/2016 2:08
32	If you can do either a canvas manual in canvas that	11/29/2016 1:45
33	Get rid of Bb as quickly as possible. I won't take a class in Bb anymore.	11/29/2016
34	Easy access to online help, email or by telephone.	11/29/2016

QUESTION 11: TRANSITION PREFERENCE

Blackboard to Canvas Transition

- I would like all my online/hybrid/web-enhanced classes to be in Canvas.
- I would like all my online/hybrid/web-enhanced classes to be in Blackboard.
- I am fine with some online/hybrid/web-enhanced classes in Canvas and others in Blackboard.
- I have no preference.
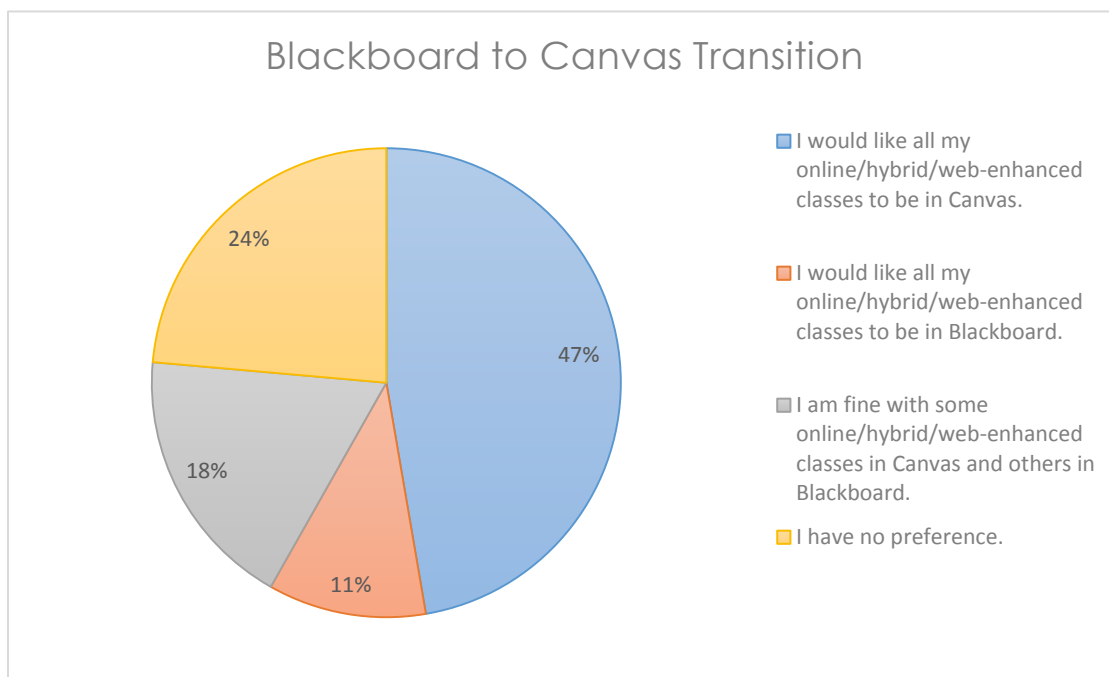
QUESTION 12: DO YOU HAVE ANY OTHER COMMENTS, QUESTIONS, OR CONCERNS YOU WOULD LIKE TO SHARE?

Answered: 20   Skipped: 36

#	Responses	Date
1	N/A	12/9/2016 6:14
2	None.	12/8/2016
3	No	12/8/2016
4	In addition to question 11, I would like all my classes to be in Canvas, if the Online Support will "import" the course content from Blackboard to	12/8/2016 12:51 AM
5	why is it when I submitted an assignment it comes out in my submission but the instructor wasn't able to see it. I had a problem	12/7/2016 11:22 AM
6	Notifications of when assignments will be due.	12/6/2016
7	There are still some glitches, I think more on the professor's end, so perhaps more training would be helpful. Some pages were set up wrong, and the algorithm for tests were off and the wrong questions were given.	12/6/2016 12:46 AM

8	Another thing i really liked about Canvas is how it tells you on the side	12/3/2016
9	no	12/2/2016
10	none	12/1/2016
11	Seriously...why? Was someone bribed?	12/1/2016 3:26
12	Nope	12/1/2016 9:20
13	none	12/1/2016 8:25
14	I use both Canvas and Blackboard, and I definitely prefer Blackboard	11/30/2016
15	No.	11/30/2016
16	I love canvas	11/29/2016
17	Canvas is a better system than Blackboard. I've been using blackboard since 2013 and I never familiarized with it. I was able to understand canvas right away.	11/29/2016 4:29 PM
18	Chat system maybe? File exchange would be great. BUG to fix: audio would keep playing after pressing pause on audio files.	11/29/2016 1:45 PM
19	PLEASE keep Canvas and drop Bb which is HORRIBLE.	11/29/2016 12:04 PM
20	N/A	11/29/2016

Appendix

The survey forms and complete reports are housed here.

FACULTY SURVEY: BLANK

SWC Canvas Pilot Faculty Survey

Canvas CMS

Now that our pilot semester in Canvas is coming to an end, we would like to hear about your experience. Please share your impressions with us using this anonymous survey. Your perspective is very valuable as we move to the next phase of our transition during Spring 2017. Thank you!

1. Overall, how would you rate Canvas as a course management system?

○ Excellent

○ Very good

○ Okay

○ Fair

○ Poor

2. Please rate each of the Canvas features below.

	excellent	very good	okay	fair	poor
user interface	○	○	○	○	○
ease of use	○	○	○	○	○
organization with modules	○	○	○	○	○
assignment features	○	○	○	○	○
interactive features (inbox, discussions, etc.)	○	○	○	○	○
grading/grades features	○	○	○	○	○

3. What do you like best about Canvas?

4. What recommendations do you have for improving Canvas?

1 / 4   25%

5. If you took @ONE's Introduction to Teaching with Canvas course, how helpful was it in preparing you to teach in Canvas?

◯ very helpful

◯ somewhat helpful

◯ not very helpful

◯ not at all helpful

◯ did not use

6. If you took DEFT, how helpful was it in preparing you to teach in Canvas?

◯ very helpful

◯ somewhat helpful

◯ not very helpful

◯ not at all helpful

◯ did not use

7. If you participated in SWC Canvas training (Canvas Basics and/or Beyond the Basics), how helpful was it in preparing you to teach in Canvas?

◯ very helpful

◯ somewhat helpful

◯ not very helpful

◯ not at all helpful

◯ did not use

8. Please provide feedback on your Canvas training experience here:

2 / 4   50%

STUDENT SURVEY: BLANK

Canvas Student Survey

About Canvas

Now that our pilot semester in Canvas is coming to an end, we would like to hear about your experience. Please share your feedback using this anonymous survey. Thank you!

1. Overall, how would you rate Canvas as a course management system?
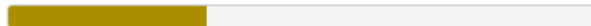
○ Excellent

○ Very good

○ Okay

○ Fair

○ Poor

2. Please rate each of the Canvas features below.

	excellent	very good	okay	fair	poor
user interface	○	○	○	○	○
ease of use	○	○	○	○	○
organization with modules	○	○	○	○	○
assignment features	○	○	○	○	○
interactive features (inbox, discussions, etc.)	○	○	○	○	○
grading/grades features	○	○	○	○	○

3. What do you like best about Canvas?

4. What recommendations do you have for improving Canvas?

1 / 3   33%

5. If you used the Canvas Guides, how helpful were they?

○ very helpful

○ somewhat helpful

○ not very helpful

○ not at all helpful

○ did not use

6. If you called Canvas's toll-free support hotline, how helpful was it?

○ very helpful

○ somewhat helpful

○ not very helpful

○ not at all helpful

○ did not use

7. If you used SWC campus support (email, phone, or in person), how helpful was it?

○ very helpful

○ somewhat helpful

○ not very helpful

○ not at all helpful

○ did not use

8. Please provide feedback on your Canvas support experience here:

2 / 3   67%