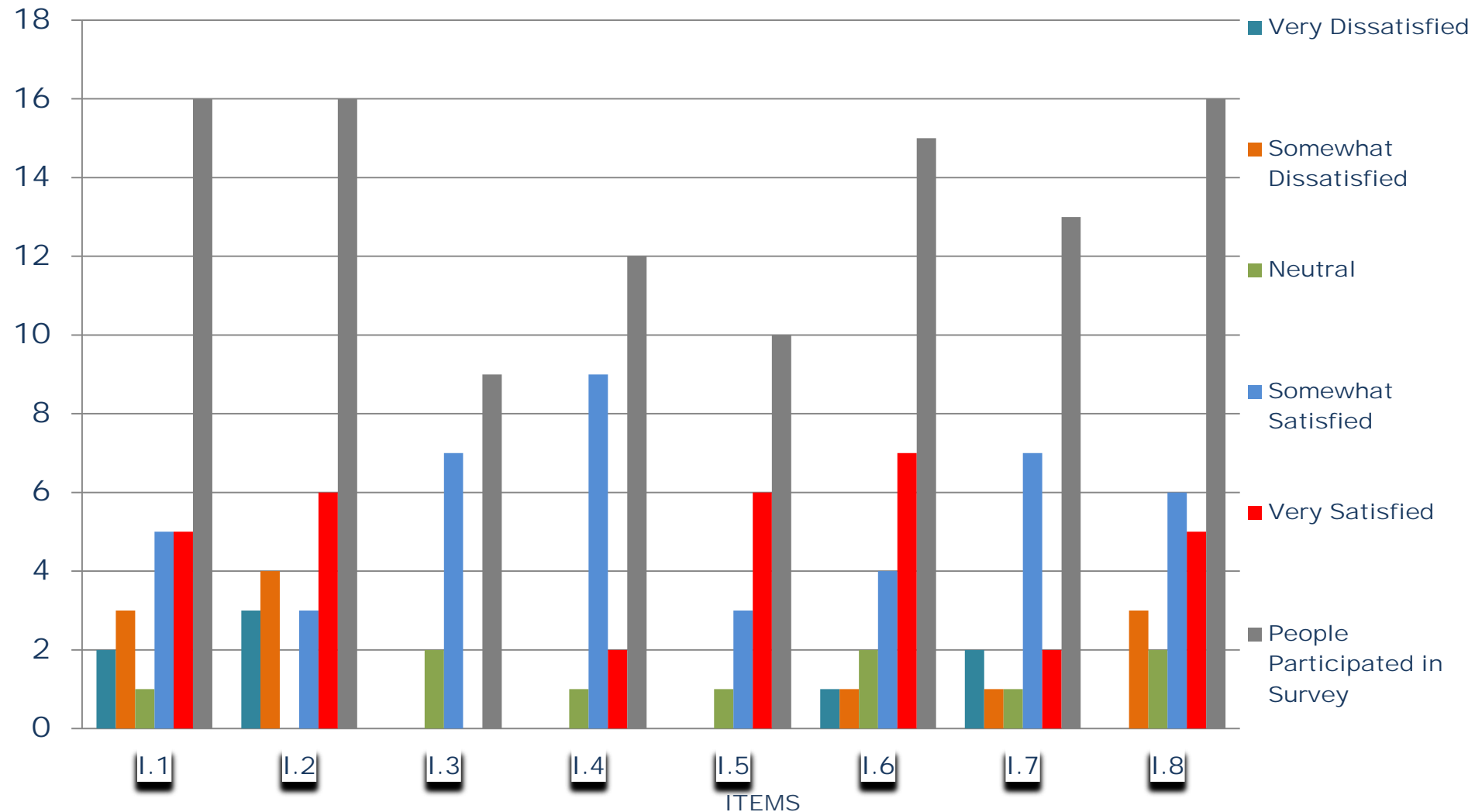


Custodial Satisfaction Survey Results



I.1 CLEANLINESS OF OFFICE AREAS

I.2 CLEANLINESS OF RESTROOM AREAS

I.3 CLEANLINESS OF CLASSROOMS

I.4 CLEANLINESS OF HALLWAYS AND STAIRWELLS

I.5 EVENT SETUPS (TABLES, CHAIRS, PODIUMS ARE SETUP FOR EVENTS ON TIME AND AS REQUESTED)

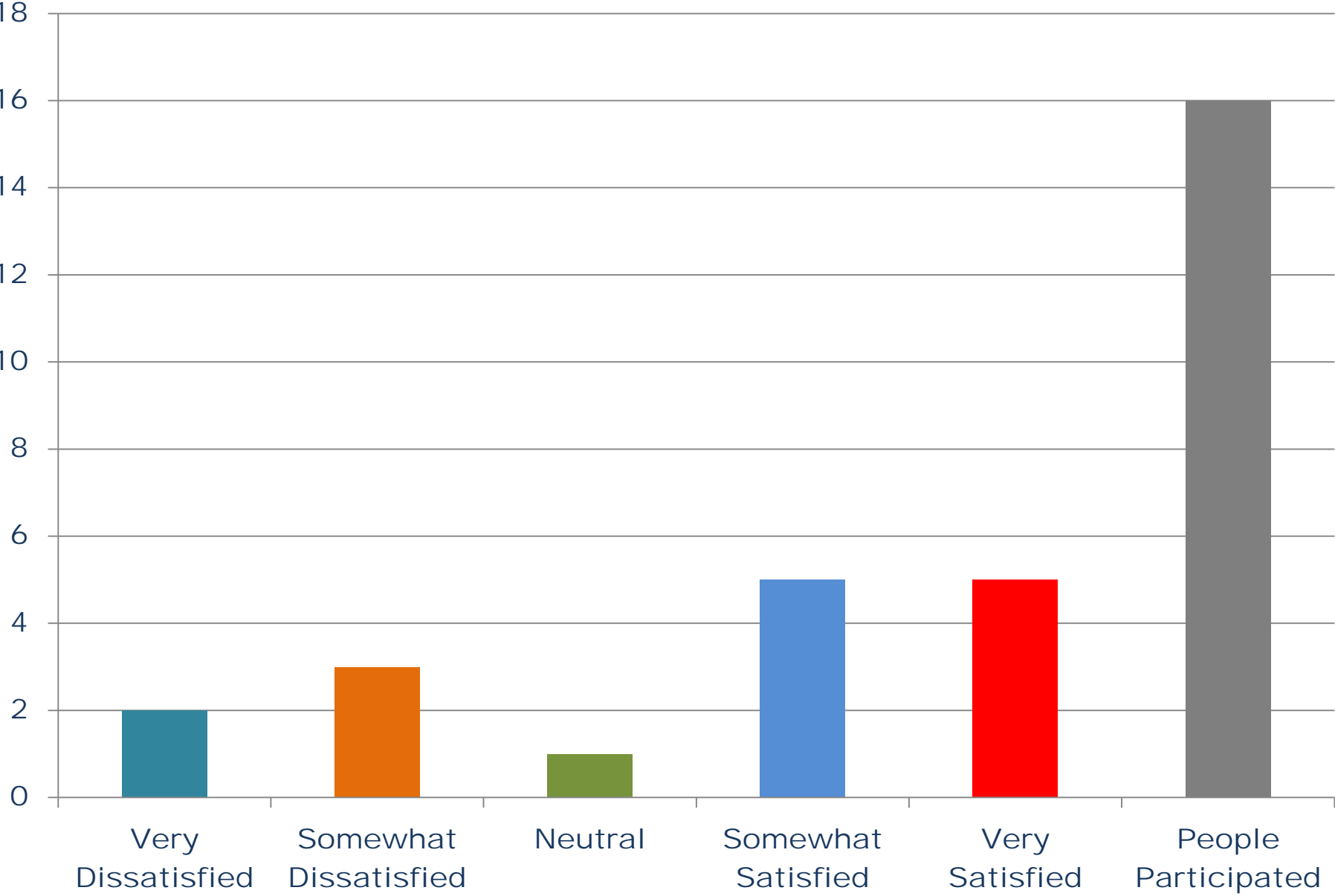
I.6 ATTITUDE, APPEARANCE AND PRODUCTIVITY OF BUILDING CUSTODIAN

I.7 TIMELY RESPONSE TO CLEANLINESS CONCERNS

I.8 OVERALL SATISFACTION

As of February 2011

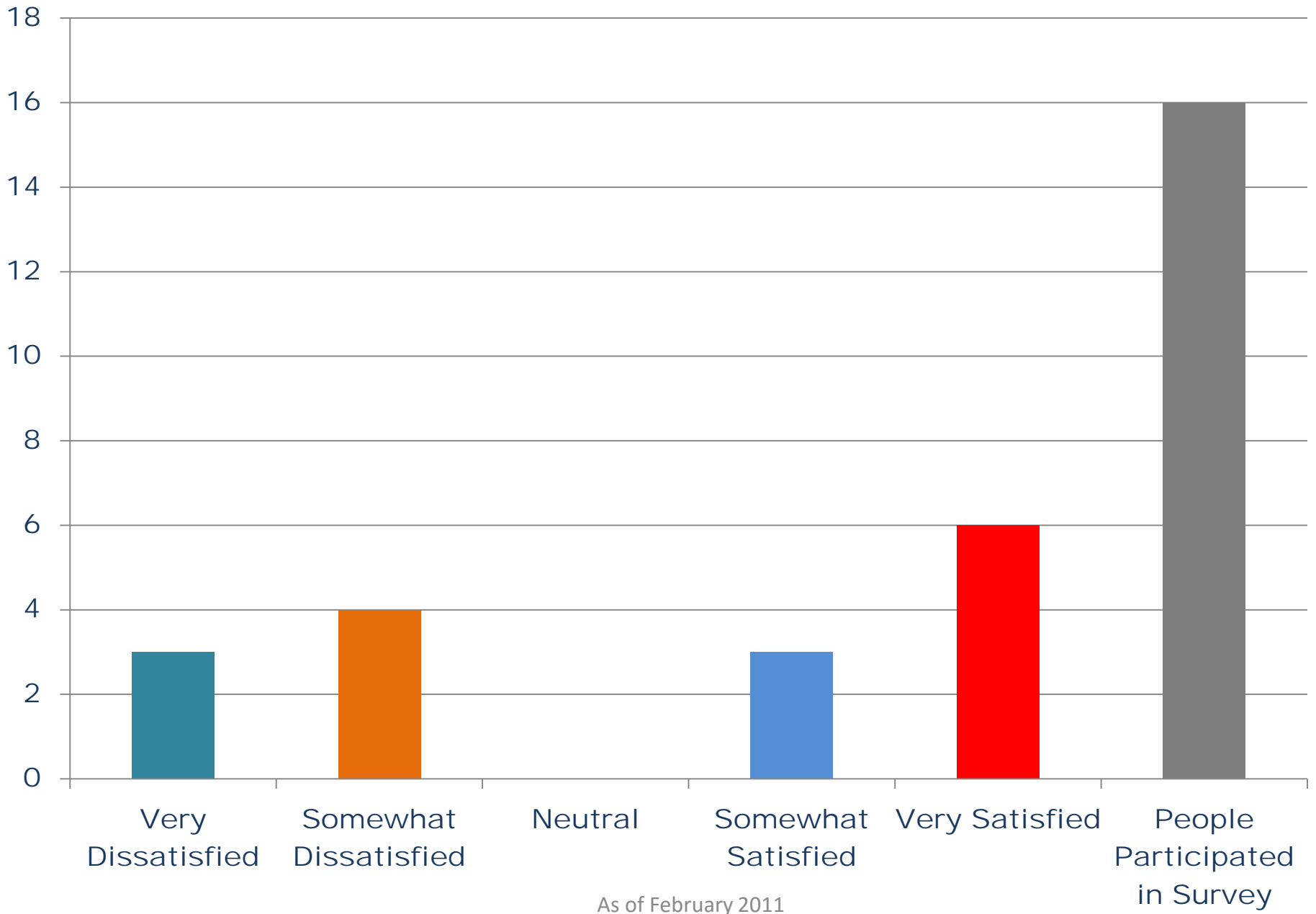
Cleanliness of Office Areas



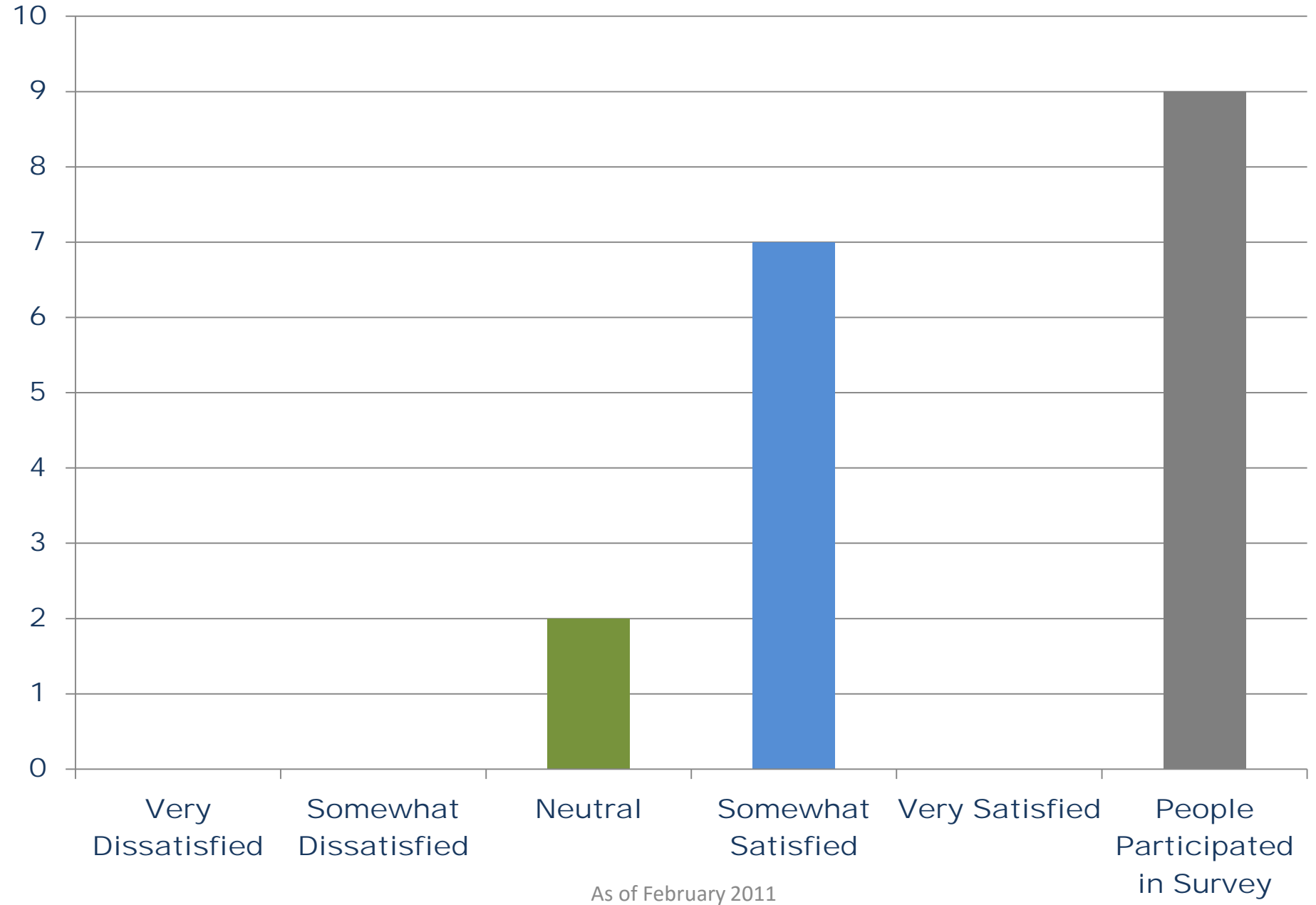
As of February 2011

in Survey

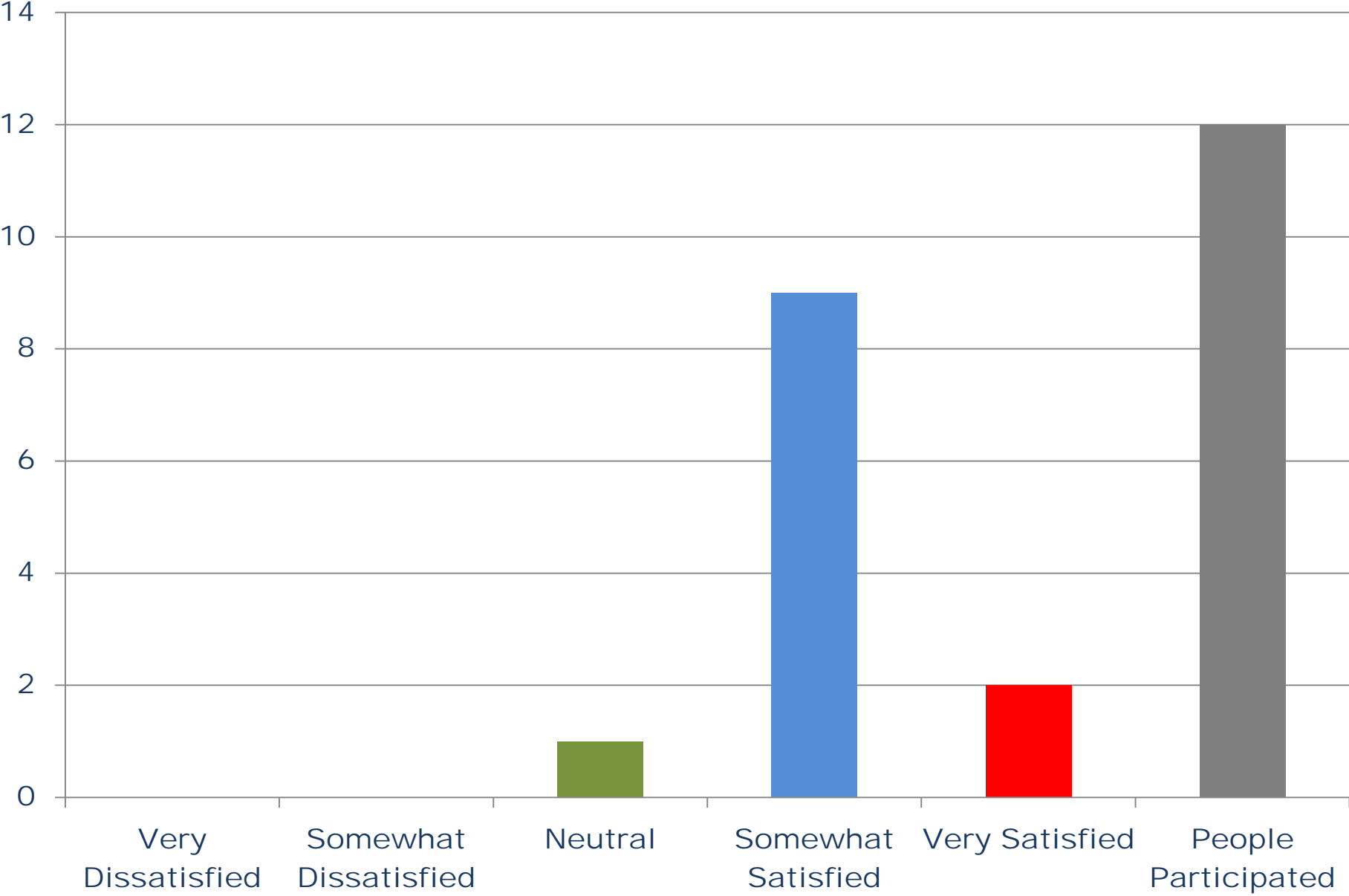
Cleanliness of Restroom Areas



Cleanliness of Classrooms



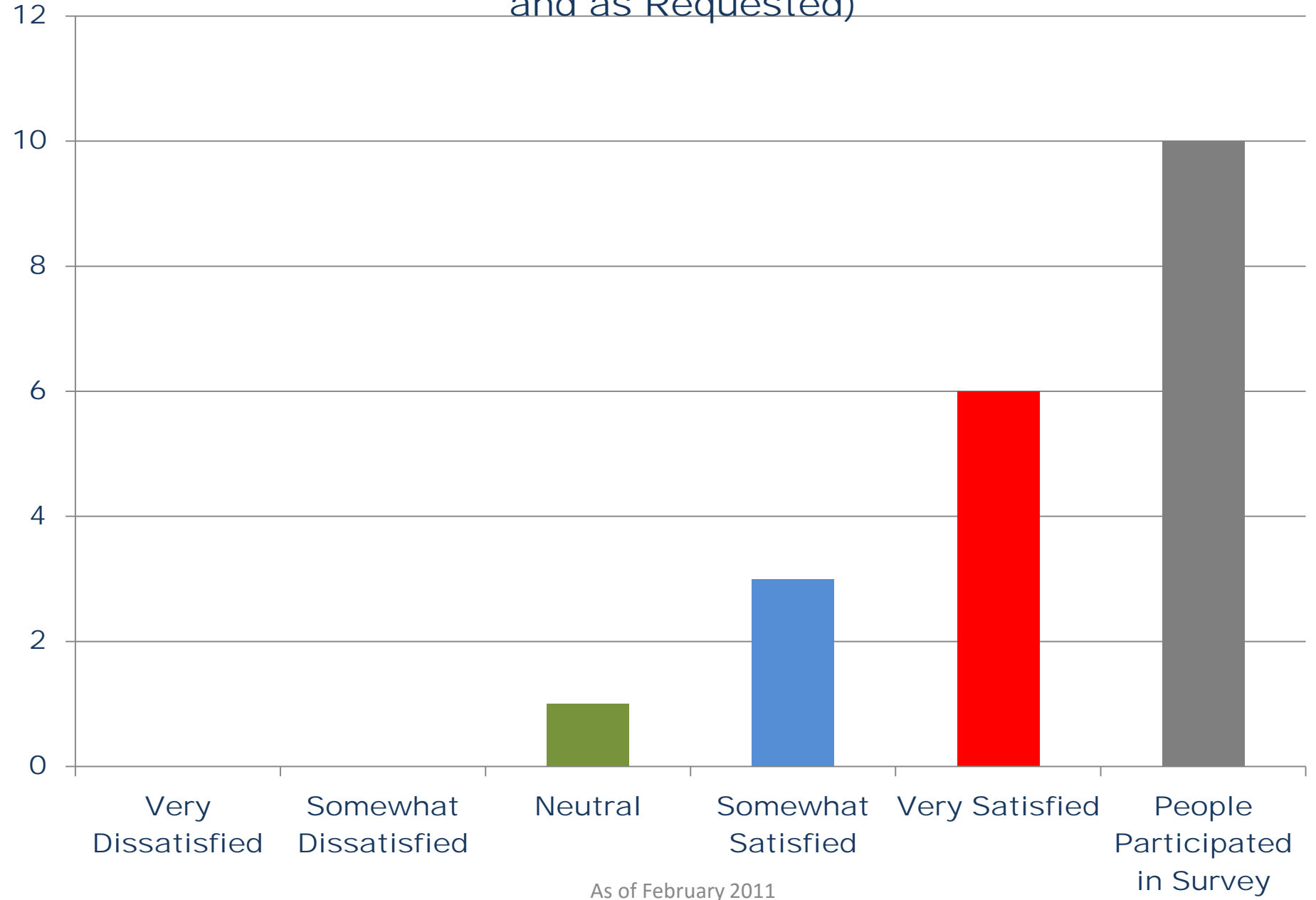
Cleanliness of Hallways and Stairwells



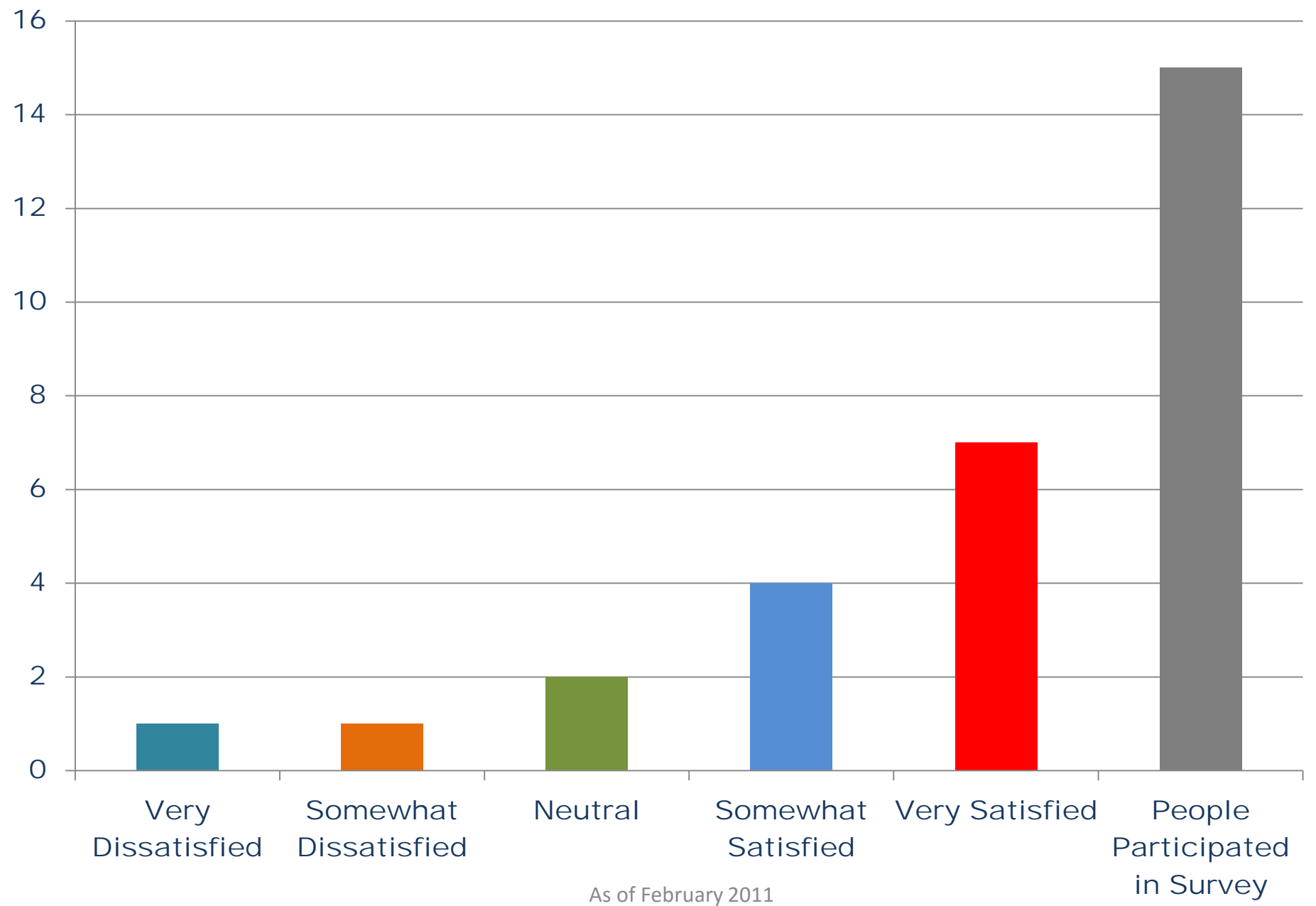
As of February 2011

in Survey

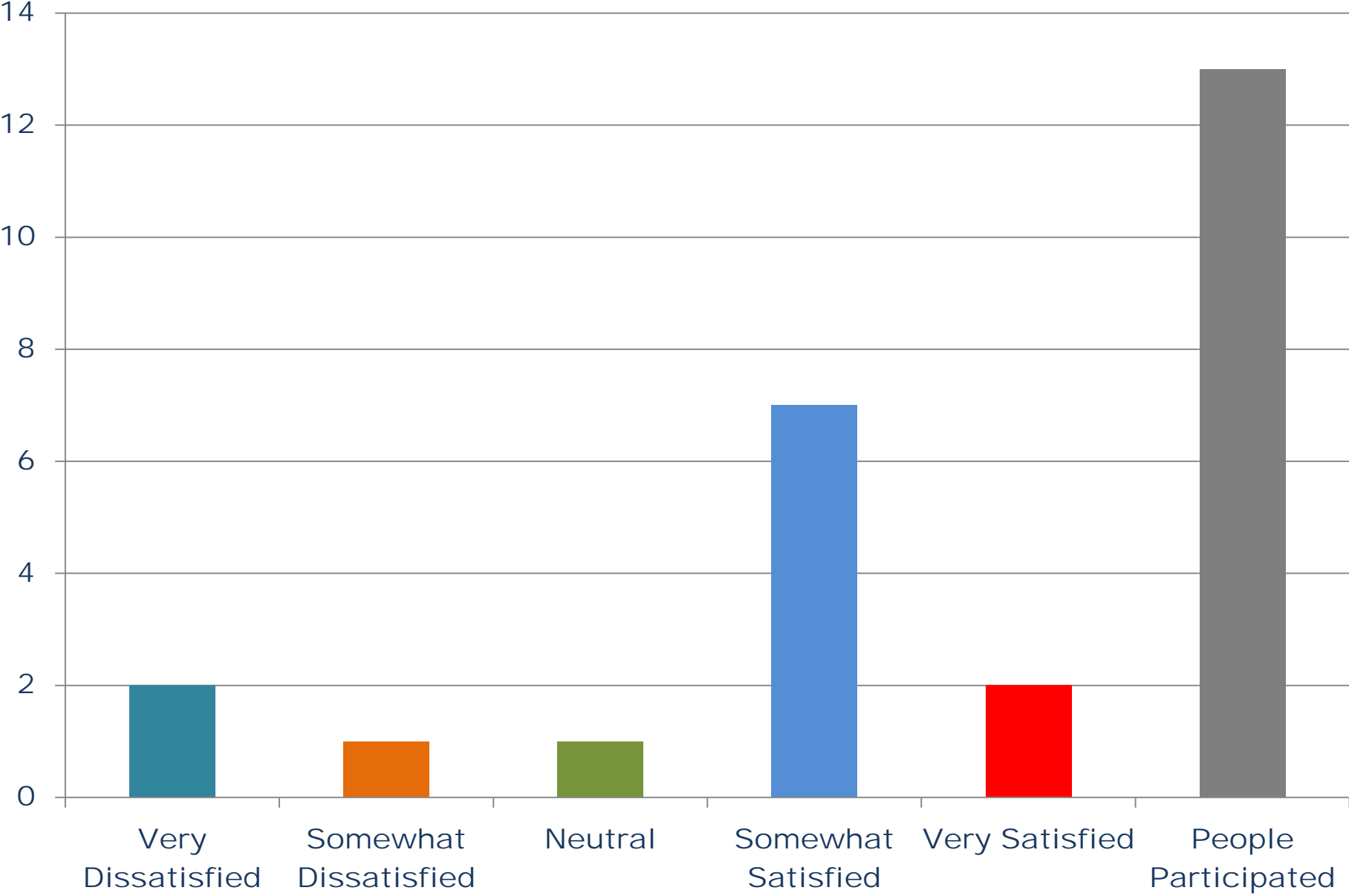
Event Setups (Tables, Chairs, Podiums are Setup For Events on Time and as Requested)



ATTITUDE, APPEARANCE AND PRODUCTIVITY OF BUILDING CUSTODIAN

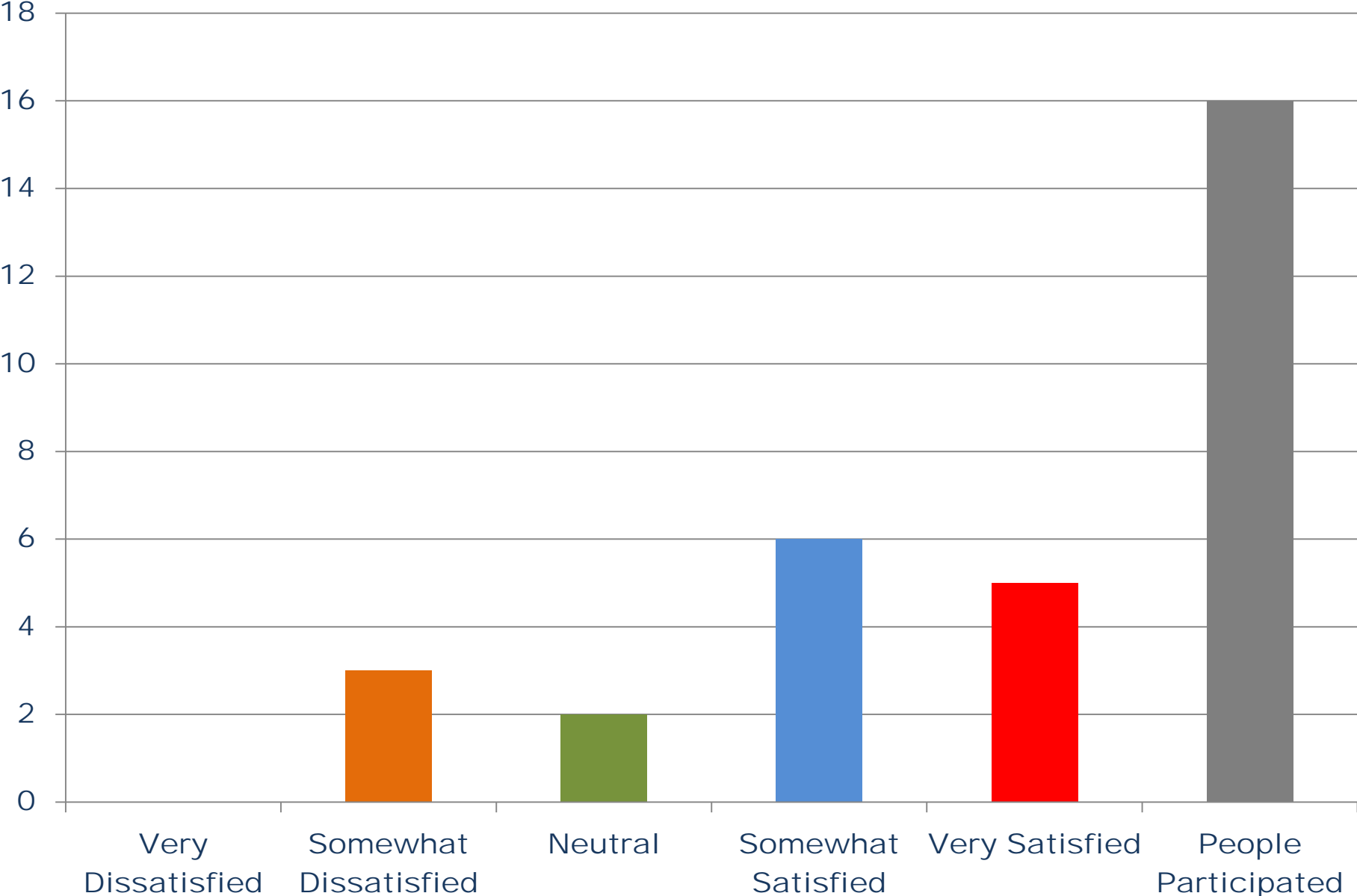


TIMELY RESPONSE TO CLEANLINESS CONCERNS



As of February 2011

OVERALL SATISFACTION



As of February 2011

in Survey