Southwestern College
Student Success and Support Program Research Agenda
2015-2016

In alignment with the mission of the Office of Institutional Effectiveness (OIE) and Student Affairs, the purpose of the Student Success and Support (SSSP) Research Agenda is to provide accurate data and information for analysis, decision-making and continuous improvement of SSSP-funded services and processes.

Recent changes made by the California State Legislature and the California Community College Chancellor's Office, based on recommendations from the Student Success Task Force, have called for campuses to promote student success through a variety of means. One of these major shifts involves the SSSP (formerly Matriculation) core services of Orientation, Assessment, Counseling/Advising/Other Educational Planning Services, and Follow-up of At-Risk Students. Following the implementation of SSSP structuring, services, and programs, it has become important to observe and to assess the impact these changes have made for Southwestern College and its student body.

Core Services of SSSP Research

Southwestern College's Institutional Research and Planning unit, through use of a designated SSSP Research Analyst, aims to provide Southwestern College with accurate and timely information used to support student success and service decision-making and policy formation. The SSSP Research Analyst's primary responsibilities are categorized into the following areas:

- SSSP Research Projects
- Research Consultation & Workgroup Meetings
- Committee Participation
- Professional Development/Trainings

SSSP Research Agenda – A "Living" Document

Due to the fact that SSSP will continue to evolve as the California Community College Chancellor's Office and Southwestern College implement student-success related changes to services, programs, and procedures, the SSSP Research Agenda is also anticipated to evolve as well. As specific areas of interest and development surface from research projects, data analysis, and feedback from campus constituents, the Research Agenda will be adjusted appropriately. Relevant SSSP stakeholders will consulted and later notified of changes to this agenda.

Student Success and Support Programs
Annual Research Agenda 2015-16

	Project/Action Item	Summer 2015	Fall 2015					Spring 2016					Summer 2016
		July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Research Projects													
General/Institution-wide SSSP Research													
	SSSP Student Success Outcomes Investigate SSSP services' impact on [short-term] student outcomes												
	• Create procedures; identify and define variables	X	X	X									
	• Collect data/conduct analysis				X	X	X	X	X	X	X	X	X
	• Prepare annual report											X	X
	• Present findings												X
	SSSP Student Satisfaction Survey Work with service areas to create a revised version of the feedback survey												
	• Write report for 2014-15 Student Satisfaction Survey	X	X										
	• Create/format/revise new survey	X	X	X		X	X	X					
	• Consult service area representatives on survey content		X	X	X			X	X				
	• Distribute Survey(s)								X	X	X		
	• Conduct analysis; prepare/write report(s)											X	X
	• Present findings												X
	MIS - SSSP Services/Student Tracking												
	• Development of procedures for SSSP Research Analyst	X	X	X									
	• Validation of MIS data	X					X						X
	• Creation of MIS SSSP Term Reports (eligible & exempt student reports)			X	X			X	X				X
	SSSP Services Equity Report (IF TIME PERMITS) Ensure that SSSP services show no evidence of disproportionate impact												
	• Conduct analysis (of prior year's data)		X	X									
	• Prepare/write report				X	X							
	• Present findings					X							

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Research Projects (CONTINUED)													
Assessment & Placement													
	Assessment Outcomes Study Work with Assessment/ Prerequisites to identify student success outcomes and check for disproportionate impact												
	• Create procedures; identify and define variables		X	X									
	• Collect data/conduct analysis			X	X								
	• Prepare report				X	X							
	• Present findings												
	Higher Placement Outcomes Study Work with Assessment/ Prerequisites to track success of students who were placed in higher level courses												
	• Create procedures; identify and define variables	X	X										
	• Collect data/conduct analysis			X				X					X
	• Prepare annual report												X
	• Present findings												X
	Business Objects Higher Placement Query Work with Assessment/ Prerequisites to streamline student course placements/ trajectories												
	• Work with Assessment Specialist (and Student Services Data Software Specialist) to identify appropriate variables				X	X							
	• Create Business Objects or SPSS procedures to identify student candidates for higher placements									X	X	X	X
	Boot Camp Data Collection Work with Assessment/ Prerequisites to begin tracking Boot Camp student outcomes												
	• Collect boot camp student information from Assessment & Placement to create a "Boot Camp" database		X										X

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Research Projects (CONTINUED)													
Counseling													
	Counseling Students Demographics Study Conduct research regarding the student population seeking Counseling services												
	• Create procedures; identify and define variables		**X**	**X**									
	• Collect data/conduct analysis						**X**	**X**				**X**	**X**
	• Prepare/write annual report												**X**
	Counseling Services Survey (IF TIME PERMITS) Gather student feedback regarding Counseling Services												
	• Consult with Counseling department to create Counseling Service Survey items				X	X							
	• Create/format/revise survey						X						
	• Distribute survey(s)							X	X	X	X	X	
	• Conduct analysis/generate report(s)											X	X
Follow-up for At-Risk Students													
	At-Risk Students Demographic Study Gather demographic information regarding at-risk populations												
	• Create procedures; identify and define variables	**X**	**X**										
	• Collect data/conduct analysis			**X**				**X**					**X**
	• Prepare/write annual report												X
	• Present findings												X
	At-Risk Follow-up Survey (IF TIME PERMITS) Gather information regarding issues which students on academic probation or dismissal face												
	• Consult with Counseling, EOPS, and DSS departments to create At-Risk Follow-up Survey items							X	X				
	• Create/format/revise survey									X	X		
	• Distribute survey(s)										X	X	X

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Research Projects (CONTINUED)													
Orientation													
	Orientation Survey												
	• Consult with Counseling department to create Orientation Survey items		X	X									
	• Create/format/revise survey				X								
	• Distribute Survey(s)					X	X	X	X	X	X	X	
	• Conduct analysis/generate report(s)											X	X
	• Present findings												X
	Online Orientation Meta-Analyses (IF TIME PERMITS) Study data trends from COMEVO Online Orientation module												
	• Work with Student Services Data Software Specialist to gather COMEVO Data							X	X				
	• Analyze metadata for trends									X	X		
	• Present findings to Counseling Department										X		
Student Educational Plans													
	Student Educational Plan Assessment Conduct trend analysis on E-SEPs												
	• Research/consult with Student Services Data Software Specialist regarding SEP data extraction		X										
	• Assess numbers and types of Student Educational Plans for trends			X				X					X
Disability Support Services (DSS)													
	DSS Student SSSP Utilization Study												
	• Research/consult with Student Services Data Software Specialist and DSS Technician regarding SSSP data extraction for DSS students		X										
	• Collect data/conduct analysis			X	X	X	X	X	X	X	X	X	X
	• Prepare/write term report							X					X
	• Present findings								X				X

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Research Projects (CONTINUED)													
Educational Opportunity Program and Services (EOPS)													
	EOPS Enrollment Demographic Research Conduct a demographic study of EOPS student trends over the past three years												
	• Research/consult with EOPS Supervisor regarding data extraction for EOPS students				**X**	**X**	**X**						
	• Collect data/conduct analysis							**X**	**X**	**X**			
	• Prepare/write report										**X**	**X**	
	• Present findings												**X**
Student Success Committee Research													
	Student Success Committee (SSC) Research (IF REQUESTED) Meet research needs of SSC for organizational and planning purposes												
	• Meet research needs of SSC for organizational and planning purposes *(ongoing/as requested)*	X	X	X	X	X	X	X	X	X	X	X	X
Research Consultations & Workgroup Meetings													
	SSSP Services Research Consultations												
	• Meet with service area leaders and representatives *(ongoing/as requested)*	**X**	**X**	X	X	X	X	X	X	X	X	X	X
	• Work with service areas to create service area research action plans *(ongoing/as requested)*	**X**	**X**	X	X	X	X	X	X	X	X	X	X
	• Update service area action plans *(ongoing/as requested)*	**X**	**X**	X	X	X	X	X	X	X	X	X	X
	SSSP Workgroup												
	• With SSSP Student Services Data Software Specialist and SSSP Technology Specialist *(ongoing/as needed)*	X	**X**	X	X	X	X	X	X	X	X	X	X
	Student Success Committee Research Consultation(s) (IF REQUESTED)												
	• Meet with Student Success Committee co-chairs regarding annual research needs of the committee			X	X	X	X	X	X	X	X	X	

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Committee Participation													
	Student Success Committee		X	X	X	X	X	X	X	X	X	X	
	Credit and Non-Credit SSSP Plans Planning Committee		X	X	X								
Professional Development Meetings/Trainings													
	SSSP-Related Workshops, Trainings, and Conferences *(as announced/offered)*	X	X	X	X	X	X	X	X	X	X	X	X
	2015 Strengthening Student Success Conference				X								
	2016 Research & Planning Conference										X		
	Regional Research & Planning Meetings						X					X	

Future SSSP Research Projects

Due to constraints of time and resources, SSSP Research Agenda items were prioritized based on Student Services departmental needs and through collegial consultation. In subsequent academic years, the SSSP Researcher will continue to work with these service areas to develop and prioritize student success-related research projects. Based upon the feedback collected from Student Services departments and representatives in Summer 2015, the following research projects have been proposed for the 2016-17 and/or 2017-18 academic years:

2016-17 and 2017-18 Proposed Research Projects	
General/Institution-wide SSSP Research	**Orientation**
SSSP Student Success Outcomes	Orientation Survey
SSSP Student Satisfaction Survey	Online Orientation Meta-Analyses
MIS - SSSP Services/Student Tracking	Hybrid vs. Online-Only Orientation Outcomes Study
SSSP Services Equity Report	Parent Orientation Participant -- Student Success Outcomes Study
Assessment & Placement	**Student Educational Plans**
Higher Placement Outcomes Study	Student Educational Plan Assessment
Boot Camp Data Collection	E-SEP vs. In-Person Hybrid Outcomes Study
Multiple Measures/Common Assessment Research Support	Early SEP Outcomes Study
Non-Cognitive Assessment Measures Project	**Disability Support Services (DSS)**
Counseling	DSS Student SSSP Utilization Study
Counseling Students Demographics Study	DSS Student Educational Goals Study
Counseling Services Survey	DSS Student Longitudinal Outcomes Study
Learning Communities SSSP Utilization Study	DSS At-Risk Student Intervention Study
Follow-up for At-Risk Students	DSS Personal Development Course Outcomes Study
At-Risk Students Demographic Study	**Educational Opportunity Program and Services (EOPS)**
At-Risk Student Survey	EOPS Enrollment Demographic Research
At-Risk Student Resiliency Study	EOPS Student Longitudinal Outcomes Study
At-Risk Student Intervention Analyses	EOPS Workshops Outcome Study
At-Risk Student Personal Development Course Success Outcomes	**Student Success Committee Research**
	Student Success Committee (SSC) Research (IF REQUESTED)

Time permitting, additional projects will selected from this list if other tasks from 2015-16 SSSP Research Agenda are completed before the projected dates outlined above.