Southwestern College
Student Success and Support Program Research Agenda
2016-2017

In alignment with the mission of the Office of Institutional Effectiveness (OIE) and Student Affairs, the purpose of the Student Success and Support (SSSP) Research Agenda is to provide accurate data and information for analysis, decision making, and continuous improvement of SSSP-funded services and processes.

Recent changes made by the California State Legislature and the California Community College Chancellor's Office, based on recommendations from the Student Success Task Force, have called for campuses to promote student success through a variety of means. One of these major shifts involves the SSSP (formerly Matriculation) core services of Orientation, Assessment, Counseling/Advising/Other Educational Planning Services, and Follow-up of At-Risk Students. Following the implementation of SSSP structuring, services, and programs, it has become important to observe and to assess the impact these changes have made for Southwestern College and its student body.

Core Services of SSSP Research
Southwestern College's Institutional Research and Planning unit, through use of a designated SSSP Research Analyst, aims to provide Southwestern College with accurate and timely information used to support student success and service decision-making and policy formation. The SSSP Research Analyst's primary responsibilities are categorized into the following areas:

- SSSP Research Projects
- Research Consultation & Workgroup Meetings
- Committee Participation
- Professional Development/Trainings

SSSP Research Agenda – A "Living" Document
As SSSP continues to evolve with the California Community College Chancellor's Office and Southwestern College student-success related changes to services, programs, and procedures, the SSSP Research Agenda will evolve correspondingly. When specific areas of interest and development surface from research projects, data analysis, and feedback from campus constituents, the Research Agenda will be adjusted appropriately. Relevant SSSP stakeholders will be consulted and later notified of changes to this agenda.

Project/Action Item	Summer 2016 July	Fall 2016					Spring 2017					Summer 2017 June
		Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	
Research Projects												
General/Institution-wide SSSP Research												
SSSP Student Success Outcomes Investigate SSSP services' impact on student outcomes for those receiving top three services compared to those who received no services												
• Create procedures; identify and define variables			X	X								
• Collect data/conduct analysis				X	X	X						
• Prepare annual report							X	X	X			
• Present findings										X	X	
SSSP Student Feedback Survey Work with service areas to create a revised version of the feedback survey												
• Create/format/revise new survey					X	X	X	X				
• Consult service area representatives on survey content				X	X		X	X				
• Distribute Survey(s)								X	X	X		
• Conduct analysis; prepare/write report(s)											X	X
• Present findings												X
MIS - SSSP Services/Student Tracking												
• Validation of MIS data through procedurally guided analysis	X	X	X	X	X	X	X	X	X	X	X	X
• Creation of MIS SSSP Term Reports (eligible & exempt student reports)							X	X			X	X

Project/Action Item	Summer 2016 July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Summer 2017 June
Research Projects (CONTINUED)												
Assessment & Placement												
Assessment Outcomes Study Work with Assessment/ Prerequisites to identify student success outcomes and check for disproportionate impact												
• Create procedures; identify and define variables												
• Collect data/conduct analysis										X	X	
• Prepare report	X										X	X
• Present findings												X
Multiple Measures Pilot Study Study the effectiveness of a multiple measures only placement model for English, Reading, and Math, determining most effective measures for predicting student success in college-level courses												
• Create procedures, define variables				X	X	X						
• Collect, analyze data								X	X			
• Prepare report										X	X	
Counseling												
Learning Communities Conduct research regarding process measures and outcome measures for students participating in the seven learning communities and compare to institutional data												
• Create procedures; identify and define variables, outcomes, and objectives			X	X	X							
• Collect data/conduct analysis					X	X	X	X	X	X	X	
• Conduct focus groups (pilot)				X	X							X
• Analyze focus group data							X	X				
• Prepare/write annual report										X	X	X

	Summer 2016	Fall 2016					Spring 2017					Summer 2017
Project/Action Item	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Research Projects (CONTINUED)												
Foster Youth/Guardian Scholar Conduct study comparing outcomes of foster youth and Guardian Scholars students, conduct focus groups to explore contextual data												
• Create procedures; identify and define variables			X	X	X							
• Collect data/conduct analysis					X	X	X	X	X	X	X	
• Conduct focus groups/analyze									X	X	X	
• Prepare/write annual report											X	X
AEBG Workforce/Educational Trajectories												
• Prepare Workforce & Vocational program report												X
Student Success Committee Research												
Student Success Committee (SSC) Research (IF REQUESTED) Meet research needs of SSC for organizational and planning purposes												
• Meet research needs of SSC for organizational and planning purposes *(ongoing/as requested)*	X	X	X	X	X	X	X	X	X	X	X	X
Research Consultations & Workgroup Meetings												
SSSP Services Research Consultations												
• Meet with service area leaders and representatives *(ongoing/as requested)*	X	X	X	X	X	X	X	X	X	X	X	X
• Work with service areas to create service area research action plans *(ongoing/as requested)*	X	X	X	X	X	X	X	X	X	X	X	X
• Update service area action plans *(ongoing/as requested)*	X	X	X	X	X	X	X	X	X	X	X	X

Project/Action Item	Summer 2016 July	Fall 2016 Aug	Sept	Oct	Nov	Dec	Spring 2017 Jan	Feb	Mar	Apr	May	Summer 2017 June
SSSP Workgroup												
• With SSSP Student Services Data Software Specialist and SSSP Technology Specialist *(ongoing/as needed)*	X	**X**	X	X	X	X	X	X	X	X	X	X
Student Success Committee Research Consultation(s) (IF REQUESTED)												
• Meet with Student Success Committee co-chairs regarding annual research needs of the committee			X	X	X	X	X	X	X	X	X	
Committee Participation												
Student Success Committee		X	X	X	X	X	X	X	X	X	X	
Credit and Non-Credit SSSP Plans Planning Committee		X	X	X								
Professional Development Meetings/Trainings												
SSSP-Related Workshops, Trainings, and Conferences *(as announced/offered)*	X	X	X	X	X	X	X	X	X	X	X	X
2015 Strengthening Student Success Conference				X								
2016 Research & Planning Conference										X		
Regional Research & Planning Meetings						X					X	

Additional SSSP Research Projects

Due to constraints of time and resources, SSSP Research Agenda items were prioritized based on Student Services departmental needs and through collegial consultation. However, if time permits, the following research projects will be conducted during the 2016-17 academic year:

2016-17 Proposed Research Projects (time permitting)	
General/Institution-wide SSSP Research	**Educational Opportunities Program & Services (EOPS)**
	EOPS Enrollment Demographic Research Conduct a demographic study of EOPS student trends over the past three years
Assessment & Placement	**Disability Support Services (DSS)**
Higher Placement Outcomes Study Work with Assessment/ Prerequisites to track success of students who were placed in higher level courses **Business Objects Higher Placement Query** Work with Assessment/ Prerequisites to streamline student course placements/ trajectories **Boot Camp Data Collection** Work with Assessment/ Prerequisites to begin tracking Boot Camp student outcomes	**DSS Student SSSP Utilization Study**
Counseling	
Counseling Students Demographics Study Conduct research regarding the student population seeking Counseling services **Counseling Services Survey** Gather student feedback regarding Counseling Services **At-Risk Follow-up Survey** Gather information regarding issues which students on academic probation or dismissal face **At-risk Students Demographic Study** Gather demographic information regarding at-risk populations	
Orientation	
Orientation Survey Create, administer, and analyze Orientation Survey **Online Orientation MetaAnalyses** Study data trends from COMEVO Online Orientation module **Hybrid vs. Online-Only Orientation Outcomes Study**	
Student Educational Plans	
Student Educational Plan Assessment Conduct trend analysis on E-SEPs	

Time permitting, additional projects will selected from this list if other tasks from 2016-17 SSSP Research Agenda are completed before the projected dates outlined above.

Future SSSP Research Projects

In subsequent academic years, the SSSP Researcher will continue to work with these service areas to develop and prioritize student success-related research projects. The following research projects are proposed for the 2017-18 and 2018-19 academic years.

2017-18 and 2018-19 Proposed Future Research Projects	
General/Institution-wide SSSP Research	**Educational Opportunities Program & Services (EOPS)**
Assessment & Placement	**Disability Support Services (DSS)**
Counseling	
Orientation	
Student Educational Plans	
Student Educational Plan Assessment Conduct trend analysis on E-SEPs	