



SUPPORT SERVICES FOR STUDENTS

ACADEMIC SUCCESS CENTER/LEARNING ASSISTANCE SERVICES

The Academic Success Center (ASC)/Learning Assistance Services (LAS) provides services to assist ALL Southwestern College students in achieving academic success both at the Chula Vista campus and at the Higher Education Centers in National City, Otay Mesa, and San Ysidro. The ASC promotes learning by offering free services in six areas: individual tutoring, group tutoring, walk-in centers and labs, computerized tutorials, workshops and test proctoring. The LAS provides free tutoring to all registered students. Highly trained tutors provide academic support on an individual basis, in small groups or in open labs. Learning assistance is provided in almost every subject area and is designed to assist students in successful completion of college course work. Free online 24/7 tutoring for SWC students available at <http://www.swccd.edu/index.aspx?page=3264>. As a resource for students, faculty, and staff, LAS works to provide the fullest opportunities for mastering the strategies, skills, understandings, and attitudes that foster effective and self-directed learning in college and beyond. Information on LAS, tutoring schedules, community services and resources can be found on the LAS/ASC webpage <http://www.swccd.edu/index.aspx?page=1283>, for further assistance or inquiries call (619) 482-6348.

ASSOCIATED STUDENTS ORGANIZATION (ASO)

The Associated Student Organization (ASO) represents all students at Southwestern College and sponsors activities including cultural performances, awards, student clubs, social activities, and student leadership conferences. The ASO is the recognized student government body of the College. The students elect representatives to both the executive and legislative branches. For more information on how to get involved please contact the Associated Students Organization at 619-421-6700, ext. 5968 or 619-482-6568.

BOOKSTORE

619-482-6416, Building 630

For hours of operation at the Chula Vista campus and Higher Education Centers visit the Bookstore website at www.SWCBookstore.com
Follow us on Facebook for updated information, sales, store hours, rental return reminders and bus pass information.

General Bookstore Information

- Book list is posted at the textbook counter, and books are arranged on the shelves alphabetically by subject.
- Textbooks may be purchased online at www.SWCBookstore.com.
- TEXTBOOK RENTALS available year-round. Check website for availability.
- Personal checks accepted; SWC and California ID required; no two-party or payroll checks accepted.
- Visa, MasterCard, and Discover cards accepted.
- Refunds and buyback are done at the windows at the front of the Bookstore. ID Required.
- ABSOLUTELY NO REFUNDS OR EXCHANGES WITHOUT SALES RECEIPT. NO EXCEPTIONS.
- Used books can be sold back year-round. SWC ID required.

COUNSELING SERVICES

Counseling services assist students with planning for their educational goal: career development and selecting a major, personal counseling, and various other support services. Departments providing these services include: CalWORKs, Career Center, Counseling Center, DSS, EOPS, First Year Experience (FYE) and Transfer Center. Please visit one of these departments for assistance, located at all campuses.

CAMPUS STUDENT ID CARDS

New students need to provide their SWC ID number and present a government-issued photo ID or previous high school ID when requesting a SWC ID at any campus. Former students can still use the same ID card originally issued.

DISABILITY SUPPORT SERVICES

Disability Support Services provides programs and services for students with disabilities. Students are encouraged to contact Disability Support Services in order to obtain services or to enroll in special classes. Services include: educational planning, counseling, note takers, sign language interpreters, equipment loans, and other appropriate services which will help the student have a successful educational experience.

Disability Support Services Office Hours:

Mon–Thurs.....8 a.m.–6:30 p.m.
Fri.8 a.m.–3 p.m.

Call 619-482-6512 or VP 619-207-4480 for an appointment with a counselor or for general program information.

DEAF AND HEARING IMPAIRED STUDENTS

Public telephones with TTYs are located by Building 103 and Building 480.

DISABLED PERSON PARKING

Southwestern College cannot issue temporary or permanent disabled parking passes. Students or staff who require disabled person parking must apply for the official blue disabled person plates or placard with the Department of Motor Vehicles (DMV) at any DMV Office. The application will include a section that requires a physician's certification.

For further information, contact your local DMV Office, or stop by the Disability Support Services Office in the Student Services Center in the Cesar E. Chavez Building.

Only vehicles with state-issued disabled parking plates or placards may park in disabled person parking spaces on campus. All other vehicles will be issued a citation by the College Police. Vehicles with a valid state-issued disabled person placard or plate may park in any legal parking space on campus. A College parking permit would not be required.



FOOD PANTRY

The Jag Kitchen Food Pantry is open to assist students facing food insecurity. The Jag Kitchen is a safe and judgement-free zone that can be used by currently enrolled SWC students needing assistance. The Jag Kitchen is located in Room 554 on the Chula Vista campus.

Eligibility

SWC Students with a valid SWC identification card.
No eligibility forms or proof of income is necessary.

Process

Sign-in with a Jag Kitchen volunteer.
A satisfaction survey and SWC information will be sent to you via email.

Hours of Operation

Self-Serve Breakfast Bar: Tuesday and Wednesday,
8–10:30 a.m.

Pantry: Monday and Thursday, Noon–1 p.m. and 5–6 p.m.

Upon request: Boxed and canned items along with fresh produce may be available to take home.

FOOD SERVICES

Food Services provides a large variety of fast food snacks and complete lunches and dinners at reasonable prices.

Vending machines are available throughout the campus.

GRADUATION REQUIREMENTS

Southwestern College recognizes the educational achievement of its students by granting the Associate in Arts Degree, the Associate in Science Degree, and certificates of achievement, completion, or proficiency.

Students are encouraged to plan their educational objectives in such a manner as to qualify for graduation with an associate degree. Degrees or certificates are not awarded automatically upon completion of the requirements. A candidate must submit a petition for graduation online using the Southwestern College website. Click on "Apply for Degree/Certificate." Petitions for graduation may be filed at any time; however, students wishing to graduate in a specified semester (fall, spring, or summer) must submit a petition according to specific dates.

Students who have attended other colleges/universities must have all official transcripts forwarded directly to Admissions. All previous course work must be evaluated whether or not it is needed for the associate degree at Southwestern College.

HEALTH SERVICES

Health Services is located in room 601F in the Student Center and is open Monday through Friday. The hours vary during the week at the Higher Education Center at Otay Mesa, National City, and San Ysidro. A registered nurse is on duty to provide first aid, health assessment, health counseling, and referrals to appropriate agencies. A physician is available to students during the fall and spring semesters. TB skin tests and over the counter medications are available at no cost. Immunizations (hepatitis B, Tdap, Influenza) and blood testing (cholesterol, glucose, anemia).

All students (day and evening) who register on campus and pay the health fee are eligible for services and are also covered by an insurance policy which applies to accidents in college sponsored and supervised activities. This does not apply to students enrolled in non-credit, fee-based courses, or online classes. Resources for personal health insurance is available.

LIBRARY SERVICES

You are invited to visit the College Library located in the Learning Resources Center. Services are also available at the Higher Education Centers at National City, Otay Mesa and San Ysidro. The library is the One Stop Center for learning. Our helpful library staff will assist with all of your information needs. The Library's collections include print as well as electronic resources. The Library has over 200 computers with applications needed to complete school work. Wireless access, printers, and scanners are also available. Printing and photocopying are available for a fee.

Access the online databases of full text articles from thousands of magazines, journals, newspapers, and other information resources from on campus as well as off-campus.

The Library offers a variety of tours, workshops and displays throughout the semester. For more information, call (619) 482-6397 or see the Library's web page at www.swccd.edu/library.

ONLINE LEARNING CENTER

The Online Learning Center (OLC) is a physical space for faculty, students, staff, and community members to get help with online learning. The Online Learning Center, located on the first floor of the Library, Room L103, provides four (4) computers for online class and system support.

Students and faculty visit the Center primarily to receive hands-on support for the online learning system and class content. The Center also provides faculty and student training in small groups, one-on-one sessions and classroom training visitations.

A partnership has been formed with Staff Development to help facilitate workshops on both technical and pedagogical issues and online learning.

The online project supports more than purely online classes. The Online Learning Center provides support for hybrid (partially online and partially traditional face-to-face) classes and traditional classes that use the online learning system to augment their course content and teaching.

The Online Learning Center has toll-free after-hours technical support service 1-888-556-6718.

PERSONAL WELLNESS SERVICES

Personal Wellness Services (PWS) is located on the second floor of the Cesar Chavez Building in room S204. PWS offers personal counseling sessions for emotional wellness and professional resources and referrals



PHOTO ID

The Campus Photo ID is the preferred source of identification when setting up campus lab accounts and for all Admissions and Records transactions. It is required for the following services:

- Returns and Buyback for the Bookstore
- Check or credit card purchases in the Bookstore
- Library materials check out
- Discount tickets and coupons
- Labs on campus
- Cafeteria
- Scholarships. EOPS and all Special Programs at the Bookstore
- Scholarships
- Calculator rentals
- Pay for printing

SHOWER FACILITIES ACCESS

New legislation requires that community colleges make shower facilities available to homeless students. The legislation defines homeless students as those who are enrolled in coursework, have paid enrollment fees, and are in good standing with the college district. Shower facilities will be open a minimum of two hours per day. Check with the Athletics Department for shower usage times during the spring semester.

PARKING RULES AND REGULATIONS

On-campus parking is supervised by the Southwestern College Police Department. Parking and traffic are enforced at all times in all Southwestern College locations and parking lots. The following rules and regulations pertain to all vehicles within the jurisdiction of Southwestern College.

If you have any parking related questions that are not addressed here, please contact the Southwestern College Police Department at swcparking@swccd.edu or (619) 216-6611.

PARKING POLICY

1. All regulatory signs on campus must be obeyed. Violators will be cited under California Vehicle Code.
2. The maximum speed limit on the campus is 20 MPH. No stopping, parking, or passing is allowed on the perimeter road of the main campus at any time.
3. Parking is allowed in marked spaces only. Parking in triangles, along roadways, or along parking lot curb lines is prohibited. . Permits are required at all-times including designated overflow parking area.
4. The visitor parking lot located at the Chula Vista campus is located in Parking lot A and marked with green lines. Visitor parking has a maximum time limit of 60 minutes with the purchase of the visitor parking permit this fee is \$1.00. Visitor permits can be purchased from the permit dispenser located in parking Lot A.
5. Short-term meter parking is only 45 minutes and available at the Higher Education Centers, Otay Mesa and San Ysidro only. Meters have a maximum time limit of 45 minutes for \$1.00. Additional coins will not give additional time on the meters.
6. Parking permits are required from the first day of classes at all Southwestern College sites. Permits are not valid in metered spaces. Vehicles parked in disabled person spaces must display a valid State-issued Disabled Person placard/ license plate at all times.
7. Staff parking spaces (yellow/white marked spaces only) require a valid staff parking permit at all times.
8. Student parking spaces (white marked spaces) require a valid student or daily parking permit, Monday through Saturday, 7 a.m.–10:30 p.m.
9. Daily permits, valid the date of issuance, are available from permit dispensers at various locations on campus. These permits are valid in student spaces only.
10. Motorcycles may be parked only in areas designated with a valid motorcycle or daily permit. If you receive a

citation with a daily permit, report to the College Police Department in room 105D with the citation and daily permit for assistance.

11. Purchase of a parking permit does NOT guarantee a parking space. The responsibility for finding a legal parking space rests with the operator of the vehicle. Lack of space is not an excuse for illegal parking.
12. Southwestern College is not responsible for lost or stolen permits. Replacement permits will be repurchased at full value by student.
13. Special permits may be issued by the College Police Department and Parking Services. Special permits must be visibly displayed face-up on the dashboard vehicle at all times.
14. All vehicles remaining for more than 15 minutes in any loading zone on campus will be cited.
15. Parking or loitering on campus after 11 p.m. or after special events is prohibited.
16. Vehicles using duplicated or fraudulent parking permits will be cited, confiscated, and referred to Student Affairs for disciplinary action.

For parking updates please check: <http://www.swccd.edu/index.aspx?page=210>

TRANSPORTATION INFORMATION

Take the trolley to either:

- Chula Vista Bayfront Trolley Station (E St.) and transfer to Chula Vista Transit Bus Route 705A to Plaza Bonita/ Southwestern College.
- Chula Vista H St. Trolley Station and transfer to Chula Vista Transit Bus Route 709/709A to Southwestern College/Otay Ranch Town Center.
- Chula Vista Palomar St. Trolley Station and transfer to Chula Vista Transit Bus Route 712 to Southwestern College.
- The Route 707 also provides service from Otay Ranch Town Center to Southwestern College via East H St. and Eastlake Parkway.

For transit information, please visit the www.sdcommute.com website.

For traffic, transit, and travel information, please visit: www.511sd.com.

Recorded driving directions are available by calling 619-482-6520. college police and safety