



Known Issues in Release 8.0



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Known Issues are now reported directly on this page and updated regularly. The table below shows the known issues that appear in Release 4.1/6.1 Each identified issue includes the following information:

- **ID:** An ID internal to Blackboard Product Development's issue tracking software. The ID is shorthand that can be used when referring to a specific issue.
- **Affects Versions:** Lists the releases that are impacted by the issue. Note that this column may use build numbers, including some build numbers that are internal to Blackboard and not released to clients. Since build numbers are sequential, it can be presumed that an issue appearing in any build of the same release will appear in subsequent builds of that release.
- **Component:** Identifies the subsystem in which the issue appears.
- **Release Notes:** Describes the issue and its consequences.
- **Resolution:** Displays the status of the issue.
- **Target Release:** Identifies a prospective release that will include a fix for the issue. Target Release represents an anticipated future release that is subject to change at any time without notice. Please check the Resolved Issues for the appropriate application pack, service pack, or hotfix before upgrading to ensure that a particular issue is fixed in that release.
 - **Future Reference** denotes an issue that may be considered for an upcoming or future maintenance release. It may also be considered for a feature enhancement or product release. For instance, a number of Gradebook issues may be nulled by a new update to the Gradebook.
- **Created:** Displays the date that this issue was created.

TIP: To sort the list, click on the column header.

Key	Affects Version/s	Component/s	Release Note	Resolution	Target Release	Created
AS-105043	7.2.330.3 7.2.366.0 7.3.65.0 8.0.73.0 8.0.103.0 8.0.120.0 8.0.148.0 8.0.165.0 8.0.180.0 8.0.187.0 8.0.184.3	Content System - Content	For anonymous users receiving an Email Pass, and selecting the link, no Posted By field is displayed and they are unable to edit a name in the comments page within Posted By.	UNRESOLVED	Future Reference	12/20/06 2:36
AS-106397	7.2.366.0 8.0.x	Outcomes - Other	When attempting to modify the column name of a Rubric when adding a Rubric, the editable text box does not display.	Fixed	Release 8.0	3/27/07 8:50
AS-106848	7.2.330.8 7.3.91.0 8.0.35.0	Gradebook (Learning System)	The comments field is accepting more than 1000 characters.	Fixed	Release 8.0	4/6/07 9:09
AS-106905	7.3.91.0 8.0.85.0	Discussion Board	The user is unable to select from the list of Existing Tags for a Discussion Board. This occurs in Safari 1.x.	UNRESOLVED	Future Reference	4/10/07 7:29

AS-107438	8.0.x	Arch Vista - User Management	When a deleted Vista cross-listed user logs into an Arch instance as a Bb AS user (using the changed password) they continue to receive a link into their old Vista section. Upon clicking on the link they receive an "Access Denied" error message. Upon clicking "OK" they are directed to the System Admin Panel. They should not be presented with this page at all.	Fixed	Release 8.0	5/7/07 17:42
AS-107598	7.3.x 8.0.x	Announcements	The Outcomes Course Announcements are deployed even when they are not selected for deployment.	Fixed	Release 8.0	5/14/07 16:23
AS-108399	7.2.383.0 7.3.x 8.0.x	API (Learning System)	blackboard.platform.intl.LocaleManager should be included in the public APIs. In addition, the javadoc for getMasterLocale() should be added.	UNRESOLVED	Future Reference	6/19/07 8:24
AS-108455	7.3.x 7.2.x 8.0.x	Assessments (Learning System)	After creating a pool with a Random Block question, attempting to add the one Random Block question by selecting All (1 question) to an Assessment causes an error. An alert popup displays, stating that the amount of questions imported cannot exceed the amount of questions in the pool, even though the two are the same.	UNRESOLVED	Future Reference	6/20/07 11:59
AS-108944	7.3.159.0 8.0.x	Content System - Search	In the Content Collection, searching in empty files for the character * without selecting the Search File	Fixed	Release 8.0	7/2/07 17:33

			Content results in a search error, and it will display results for the search.			
AS-108999	7.3.159.0 8.0.85.0 8.0.103.0	Content System	The script to update the Content System path to the Xythos Unique ID does not work properly, and may run out of memory when processing very large tables.	Fixed	Release 7.3 SP1	7/4/07 7:16
AS-109046	7.1.467.28 7.2.383.0 7.2.383.40 7.3.159.29 8.0.120.0 8.0.148.0 8.0.165.0 8.0.180.0	Safe Assign	In some circumstances, the Gradebook view in a course that is added as part of a batch process does not appear. Users receive an error message instead.	UNRESOLVED	Future Reference	7/6/07 4:39
AS-109274	8.0.73.0 8.0.103.0	Content System	When creating a Test, Survey, and Pool Information, after selecting to Save as Reusable Object, the Content Collection file area is not available.	Fixed	Release 8.0	7/19/07 12:47
AS-109547	7.2.383.0 7.3.159.7 8.0.85.0 8.0.148.0	Grade Center	The 'description' text area field should prevent data entry past 1000 characters during entry. Instead, a popup message is displayed.	Fixed	Release 8.0	8/1/07 8:27
AS-	8.0.x	Peer Assessment	Exporting and then importing an Assessment to a Course will create duplicate names for the	Fixed	Release	8/1/07

109560			Assessment, and it is not possible for the Builder to edit the name of the imported Assessment.		8.0	12:57
AS-109561	8.0.x	WYSIWYG	Creating a filename in the Visual Text Box Editor that is of the same name as a file in the Content System will automatically overwrite the item in the Content System.	UNRESOLVED	Future Reference	8/1/07 13:52
AS-109563	8.0.85.0	Grade Center	When a new column is added to a downloaded Gradebook, and not given a name, if there is an invalid name entered into another grade column, then the blank, new column is not successfully added to the Gradebook upon upload.	Fixed	Release 8.0	8/1/07 15:59
AS-109571	8.0.85.0	Grade Center	When creating a grade Column, and entering a Due Date that is in the past, the Due Date will incorrectly display in the date field for Last Submitted, Modified, or Graded.	Fixed	Release 8.0	8/2/07 4:19
AS-109596	8.0.85.0	Groups (Learning System)	When attempting to add a Group to a Course, the user receives an error that states that the script failed to send data.	Fixed	Release 8.0	8/2/07 9:35
AS-109610	7.3.159.x 7.3.x 7.2.x 7.2.383.x 8.0.148.0	Outcomes - Affiliations	For any Custom Affiliation, it is not properly sorted when attempting to sort the Affiliation Type column.	UNRESOLVED	Future Reference	8/2/07 13:19

	8.0.x					
AS-109627	8.0.x	Peer Assessment	As a Section Instructor, attempting to View or Download the Evaluation submitted by a student containing both Self and Peer does not function correctly, and user receives an error stating that the file cannot be found.	Fixed	Release 8.0	8/2/07 16:09
AS-109651	7.3.159.7 8.0.85.0	Content System - Content Artifacts	In the Discussion Board homepage, the Discover Content is not localized or translated.	Fixed	Release 8.0	8/3/07 5:23
AS-109704	7.3.159.7 8.0.85.0	Outcomes - Units	When attempting to Batch Add Course Sections, and using an invalid file location, the error message is incorrect, stating,"FAILURE: Action unsuccessful. Batch file did not contain data or could not be parsed."	Fixed	Release 8.0	8/6/07 6:46
AS-109709	7.2.383.0 7.3.159.7 7.2.383.x 8.0.85.0	Safe Assign	When creating a Safe Assignment and inputting over 255 characters into the Instructions and Messages field, upon submitting, the error message displays stating that too many characters are inputted into the Instructions field . Then, after clicking OK in the error message, the user is incorrectly directed to the Messages field instead of the Instructions field.	Fixed	Release 8.0	8/6/07 7:27
AS-	7.2.383.0 7.3.159.7	Entitlements	Through an Outcomes Portfolio Template, while attempting to modify Deployments, and then viewing	Fixed	Release	8/6/07

109730	8.0.85.0 8.0.120.0 8.0.148.0		the Reports of a Deployment, the 'Run' option is not available.		8.0	10:37
AS-109755	7.3.159.7 8.0.85.0	Content System - Content	Due to untranslated properties files, sections in the Add Folder page of Content Collection are not localized (translated).	Fixed	Release 8.0	8/7/07 6:42
AS-109758	7.2.383.0 7.3.159.7 8.0.85.0	Safe Assign	When in the page for Building Blocks SafeAssign Configuration, the improper bread crumbs display.	Fixed	Release 8.0	8/7/07 8:01
AS-109850	7.3.159.7 8.0.85.0	Email (Learning System)	Disabling Email tool from Course Control Panel is not working properly, as this needs to be consistent in the System Administrator Panel. Thus, the Course will still display in the Email options of the Student.	Fixed	Release 8.0	8/10/07 6:56
AS-109870	7.3.159.7 8.0.85.0	Content System - Portfolio	In Content Collection, in the Received Portfolios area, the Go button corresponding to Select All, Unselect All, and Invert Selections drop-down menu options does not function.	Fixed	Release 8.0	8/13/07 3:15
AS-110067	8.0.x	Assessments (Learning System)	An issue with license compatibility has been resolved.	Fixed	Release 8.0	8/21/07 16:36
AS-110204	7.3.159.7 8.0.85.0	Content System - Search	When attempting to find Folder within Content Collection, when all items are displayed, the Sort	Fixed	Release 8.0	8/30/07 8:48

	8.0.103.0		arrow link under the Course ID column does not work correctly. The search page displays the message: "Enter the Search criteria on the left."			
AS-110241	7.2.383.23 7.3.159.7 8.0 8.0.103.0	User Management	When attempting to search through the Course Control Panel, the underscore character is being replaced in the Search field with an exclamation point. While the search results are accurate, attempting to search again, through another tab, will yield inaccurate results.	Fixed	Release 8.0	8/31/07 7:44
AS-110311	7.2.383.23 7.3.159.29 8.0 8.0.103.0	Safe Assign	An error message occurs when attempting to click Cancel or Submit>OK for the View Attempt of a 'Safe Assign' created with special characters in the title.	Fixed	Release 8.0	9/6/07 11:11
AS-110372	7.3.159.7 8.0.120.0	Building Blocks	After including an installed Building Block through the Library Content in the Content Collection, and selecting the added Plugin through the drop-down menu, the improper page is displayed.	Fixed	Release 8.0	9/13/07 6:34
AS-110399	8.0.120.0	Grade Center	After adding a Grade Column, associating it to a Category, and then removing the Grade Column, it is not possible to remove the Category. The remove button is not available.	Fixed	Release 8.0	9/13/07 17:47
AS-	7.3.159.7 8.0.103.0	Other	The text needs to be updated for 508 Compliance. The label is not available for the combination box in	Fixed	Release	9/17/07

110424	8.0.120.0		the Tasks area of the My Institution page.		8.0	6:42
AS- 110505	7.2.383.23 7.3.159.7 7.3.206.0 8.0.120.0	Roles: Observer Management	An Observer is improperly able to view the Communication and Announcements menu buttons, even though these tools are disabled for the Observer. Though, the Observer is still unable to access the Communication and Announcements pages.	Fixed	Release 8.0 SP1	9/20/07 8:04
AS- 110530	7.3.159.7 8.0.120.0	Content System	As an administrator, when managing the Recycle Bin, and choosing the 'Yes or No' option for Recycle Bin Enabled for any document storage, a Warning message is displayed instead of success message.	Fixed	Release 8.0	9/22/07 2:19
AS- 110536	7.3.159.7 8.0.120.0	Content System - Search	When attempting to find a Folder in Content Collection, selecting Browse, and then clicking the search button in the picker window without entering any data in search field, attempting to sort the users by name results in an error: the Search page is displayed with message stating "Enter the Search criteria on the left".	Fixed	Release 8.0	9/22/07 5:07
AS- 110600	7.2.383.23 7.2.383.40 8.0.148.0	Collaboration Tools (Learning System)	In a Collaboration Session for Virtual Chat, composing a message with improper HTML will cause the alignment issues.	UNRESOLVED	Future Reference	9/26/07 7:46
AS-	7.1.324.6	Backpack Mobilizer	If there is more than one SCORM package in a	Fixed	Release	10/8/07

110767	7.3.159.29 8.0.165.0		folder in a course in Blackboard and they are downloaded into Backpack, Backpack is unable to recognize them as different SCORM packages.		8.0	16:06
AS-110770	7.3.x 7.2.x 8.0.x	Outcomes - Other	There are security issues with Entitlements.	Fixed	Release 8.0	10/9/07 10:57
AS-110796	8.0.x	Outcomes - Other	There are security issues with Entitlements.	UNRESOLVED	Future Reference	10/10/07 14:29
AS-110806	8.0.148.0 8.0.165.0	Peer Assessment	When an instructor imports assessment questions they do not appear in the student's view of the assessment. Questions that are added manually do appear in the assessment.	UNRESOLVED	Future Reference	10/11/07 9:28
AS-111019	8.0.148.0 8.0.184.0 8.0.187.0 8.0.184.3 8.0.209.0	Assignments (Learning System) WYSIWYG	If the Content System is disabled, when adding an Assignment, Instructions inputted into the WYSIWYG editor are not saved after the creation of the Assignment.	Fixed	Release 8.0 SP2	10/24/07 9:31
AS-111087	7.2.383.40 7.3.159.29 8.0.148.0	Backpack Administration	Mixed case usernames are not handled properly in Backpack; therefore, downloading fails.	Fixed	Release 7.3 SP1	10/29/07 7:35
AS-111147	8.0.85.0	Entitlements	Through an Outcomes Portfolio Template, while attempting to modify Deployments, and then viewing the Reports of a Deployment, the 'Run' option is not available.	Fixed	Future Reference	11/1/07 8:14

AS-111182	8.0.120.0	Grade Center	Dragging the freeze bar to the top of the list of Column rows (where no column is frozen), and then clicking Submit, improperly changes the characters of the page.	Fixed	Future Reference	11/2/07 10:25
AS-111485	8.0.148.0	Grade Center	This fix addresses an issue with screen reader users, who are unaware they are in non-interactive mode within the Grade Center.	Fixed	Future Reference	11/15/07 17:50
AS-111514	8.0.148.0	Grade Center	Grade Columns that are included in Weighted Columns, then not included, are improperly hidden.	Fixed	Future Reference	11/16/07 15:11
AS-111691	8.0.120.0	Content System - Portfolio	After adding a Course Menu item, followed by a file link, when viewing the Portfolio, the file and the file link are not visible in the right hand window pane.	Fixed	Future Reference	11/26/07 15:17
AS-111745	7.2.330.3 7.2.383.40 7.3.159.29 7.3.206.0	Outcomes - Outcomes Portfolios	Upon choosing to view All portfolios within the Content Collection, and then sorting the order by any criterium, a BeanUtils.populate error is seen. .	UNRESOLVED	Future Reference	11/28/07 8:43
AS-111774	8.0.165.0	Language Packs	When using the K12 or ProEd Language Packs, various buttons and tabs within the Course are improperly blacked out.	Fixed	Release 8.0 SP1	11/29/07 12:16
AS-111789	7.3.159.7 8.0.120.0	Content System - Portfolio Outcomes - Deployments Outcomes - Outcomes	A deployment that has been copied does not display to the user.	Fixed	Release 8.0 SP2	11/30/07 16:40

		Artifacts				
AS-111794	7.3.159.7	Authentication, Context Passing and Encryption, Content System - Content, Catalog: Course/Organization (Learning System)	This issue addresses cross-site scripting vulnerabilities.	Fixed	7.3, SP1; 8.0	11/30/07 16:54
AS-111857	8.0.165.0	Administration (Learning System)	If an Observer's Primary Institution Role is set to a custom role, when the Observer changes passwords, the Primary Institution Role is changed to Observer. When this happens, any students that were being observed remain on the Observer Dashboard, but the Courses can no longer be accessed by the Observer until the primary institution role is changed back to its original designation.	UNRESOLVED	Future Reference	12/6/07 5:28
AS-111865	8.0.160.0	Building Blocks	When using the Self and Peer Assessment tool, in evaluation, it is possible for a peer to set the points of the evaluation for an assessment that contains word count as a criterion. As well, there is no tool to count the words.	Fixed	Release 8.0 SP1	12/6/07 11:13
AS-111871	8.0.165.0	User Management	Some buttons are not correctly localized in the Self and Peer Assessment tool.	Fixed	Release 8.0 SP1	12/6/07 15:20
AS-111877	8.0.165.0	Grade Center	A Weighted grade Column set to display a Score as the primary display, will display as a percentage.	UNRESOLVED	Future Reference	12/6/07 17:24
AS-111930	8.0.165.0	Grade Center	In the Grade Center, when an Average Score is calculated from items that all are scored between 0 and 10, it incorrectly displays as a value between 10 and 100.	UNRESOLVED	Future Reference	12/11/07 17:19

AS-111972	8.0.180.0	Grade Center	When adding a Calculated Column in the Grade Center, if Total is selected, it is not possible to drop test scores.	UNRESOLVED	Future Reference	12/14/07 9:52
AS-112375	7.3.159.7 7.3.216.0 8.0.187.0	Performance Dashboard (Learning System)	For the Performance Dashboard columns, Last Course Access and Days Since Last Course Access, sorting does not work properly. Choosing the arrow icon does not sort the results correctly.	UNRESOLVED	Future Reference	1/10/08 15:07
AS-112438	8.0.x	Web Service API	Backpack Course download fails on the Blackboard "DownloadDiscussionBoardTree" web service. This is due to corrupt discussion board data not being handled.	Fixed	Release 8.0 SP1	1/14/08 17:24
AS-112487	8.0.184.3	Grade Center	In the Column Statistics page for a Total points Column that contains associated columns with point values, the Points Possible may incorrectly display a zero (0).	Fixed	Release 8.0 SP1	1/16/08 10:09
AS-112638	7.3.159.29 7.3.216.0 8.0.187.0	Discussion Board	Discussion Board: A file attachment with a pound (#) sign in the filename produces an HTTP 404 error.	UNRESOLVED	Future Reference	1/22/08 19:52
AS-112759	8.0.148.0	Grade Center	When a Grading Period is created and is associated with Columns in which the due date is between date1 and date2 it may not be possible to access the Grade Center.	Fixed	Release 8.0 SP2	1/31/08 10:24
AS-113111	8.0.209.0	Language Packs	The Brazilian Portuguese Language Pack is now available.	Fixed	Release 8.0 SP1	2/14/08 12:24
AS-113194	8.0.187.0	Administration (Learning System)	There are no rows in 7.3 for WKFLOW_FILE table in ASP client data for 7.3. After an upgrade, there are 10 NEW generated rows during the updater but all FILE_ENTRY_ID tables are null, which maybe	Fixed	Release 8.0 SP2	2/18/08 11:51

			cause the updater failed ORA-00001: unique constraint (BB_BB			
AS-113232	8.0.184.0 8.0.187.0 8.0.184.3	Grade Center	For a Student in the My Grades area, the Icon Legend does not display properly and is not visible.	UNRESOLVED	Future Reference	2/19/08 10:55
AS-113385	8.0.184.3	Logs	A Log spam is inserted into bb-services-log.txt every 10 minutes on systems without Content System.	UNRESOLVED	Future Reference	2/22/08 7:01
AS-113403	7.1.391.3 7.1.467.28 7.2.330.40 7.2.383.45 7.3.159.29 8.0.184.3	Catalog: Course/Organization (Learning System) Course/Organization Management (Learning System) Search (Learning System) System Performance User Management	This is a security issue concerning possible DOS attacks.	Fixed	Release 8.0 SP2	2/22/08 16:14
AS-113449	8.0.184.3 8.0.209.0	Syllabus Builder (Learning System)	In Firefox, when creating a syllabus, after adding a name and attaching a file, the page improperly directs the user to the Syllabus Builder page. The Add Item page should display.	Fixed	Release 8.0 SP1	2/26/08 5:44
AS-113484	8.0.x	Outcomes - Reports	BIRT Course Evaluation Reports do not display multibyte characters (as question text) correctly	UNRESOLVED	Future Reference	2/26/08 17:38

AS-113532	8.0.184.3	Content System Updater: Installation /Uninstallation	If any of the five content areas in the Content System is disabled, the 8.0.184.3 updater does not complete and throws an EntryReadException during updater step 6. As workaround, the content area(s) should be temporarily enabled and re-disabled after the upgrade.	UNRESOLVED	Future Reference	2/27/08 23:19
AS-113571	8.0.148.0	Grade Center	In some circumstances, for newly created Courses, during an upgrade from 7.2 to 8.0, it is not possible to access the Grade Center.	Fixed	Release 8.0 SP2	2/28/08 15:16
AS-114032	7.3.x 7.1.x 7.2.x 8.0.184.3 8.0.209.0	SSL	When SSL is enabled systemwide, the links for the tabs still use http: connections over port 80 (except for the System Admin tab, which is secured).	UNRESOLVED	Future Reference	3/10/08 16:12
AS-114068	8.0.209.x 8.0.x	Database		UNRESOLVED	Future Reference	3/11/08 14:03
AS-114115	8.0.184.0	Data Integration	The Snapshot Grade Center Copy does not work properly. Grade Columns may be improperly deleted or the copied Grade Columns are not inserted into the Grade Center.	UNRESOLVED	Future Reference	3/12/08 11:26
AS-114189	7.3.159.29 8.0.184.3	Content System - Portfolio	This is a security issue regarding attachments in Artifacts.	UNRESOLVED	Future Reference	3/15/08 19:35

AS-114494	8.0.184.0	Grade Center	The instructions on the Download Grades page, which state, "Click on Download with the right mouse button and select Save As to save the file locally," are incorrect. It is only necessary to click Download.	UNRESOLVED	Future Reference	3/20/08 12:54
AS-114543	8.0.184.0 8.0.187.0	Grade Center Groups (Learning System)	When creating a Group Smart View, it is not possible to select multiple Groups using the control key.	UNRESOLVED	Future Reference	3/21/08 16:20
AS-114722	8.0.184.0	Grade Center	The Grade Report does not report override grades.	UNRESOLVED	Future Reference	3/27/08 11:04
AS-114792	8.0.184.0	Grade Center	In some cases, there are errors loading some Focus Smart Views.	UNRESOLVED	Future Reference	3/28/08 15:59
AS-114881	8.0.184.0	Content (Learning System) Content System	When importing a zip package the links to the Content Collection files are not carried over. As well, the target for a copy of Content Collection does not work properly.	UNRESOLVED	Future Reference	4/1/08 16:41
AS-115087	8.0.x	Installation/Uninstallation	K12 8.x license keys only install Basic edition even when it is set to Enterprise.	Fixed	Future Reference	4/9/08 20:34
AS-80979	6.0.10.40 8.0.120.0	Privileges: Observer Access	Observers cannot view the Tasks of a Student the Observer is tracking through the MyTasks module. This issue only applies to the MyTasks module. Observers can view Tasks for Students through the	Fixed	Release 8.0 SP1	2/4/06 9:13

			Observer Tools in a course and through the Tool Panel.			
AS-90662	6.3.1.206 / 2.3.1.143 7.2.330.8 8.0.120.0	eCommerce: eMarketplace	If a vendor is modified on the Modify Vendor page, a success receipt page appears, but the changes are not retained.	UNRESOLVED	Future Reference	2/4/06 11:28
AS-99082	7.1.324.6 8.0.120.0 8.0.148.0 8.0.180.0	Course Creation Wizard (Learning System)	After using the Course Creation Wizard, and attempting to create a course by copying an existing course or using a Template, the Course Materials and Course Documents items and folders are not copied over.	UNRESOLVED	Future Reference	4/18/06 11:12

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