

Blackboardlearn⁺

*Version 9.0
Known Issues Report*



Blackboard

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Known Issues Report

Overview

This document includes a full report of the Known Issues reported in Blackboard Learn™ (Release 9). A known issue is a software problem with the Blackboard Learn™ – Basic Edition, Blackboard Learn – Enterprise Edition, Blackboard Community Engagement™, Blackboard Outcomes Assessment™, or Blackboard Content Management™. When a known issue is fixed, it is listed the Resolved Issues report.

Known Issue description

An Issue must meet the following requirements to be included in the Release Notes:

An issue has been identified by our internal Quality Assurance or beta testing. These issues are included in the Known Issues if the effect on the software prevents a feature from working correctly or hinders system performance and maintenance. An issue reported by a client is included once it has been verified through testing. Issues that are only repeatable on a single system are not included in the Release Notes. Blackboard Product Support works with the customer to resolve these issues, but because these issues only affect one customer, these issues are not published.

Issues that are reported by customers and meet the above criteria are included in the Release Notes. These are the issues reported in the field, and Blackboard is dedicated to reporting and resolving these issues.

If you submitted an issue and do not see it in the Known Issues, it is likely because:

- The issue only appears on your system. Blackboard Product Support is working with you to resolve the problem.
- The issue has not yet been verified by Blackboard through testing.

Understanding the Known Issues Report

The Known Issues report consists of five columns of information:

- **Key.** An internal ID number used to track this issue within Blackboard. Please reference this number when contacting Blackboard Product Support about a specific issue.
- **Component/s.** The system within the Blackboard Learn this issue is related to. For example, if an issue is related to adding Announcements, it will be located in the Announcements subsystem. This report is sorted by subsystem.
- **Reported in Version.** This is the build number that the issue was found in; either by Blackboard Quality Assurance or a client. Builds that have not been released to clients may appear in this column; these are internal Blackboard builds of the product. These issues still appear in the build the client is running and are therefore important to note. For example, if a client is running build 6.3.1.176, issues included in this report that were reported in build 6.3.1.162 will still be applicable, because they have not yet been resolved.
- **Release Note.** A brief synopsis of the issue and a workaround if applicable. Please contact Blackboard Product Support if you have additional questions about a specific issue.

Key	Component/s	Reported in Version	Release Note
AS-113386	Building Blocks Management	9.0.83.0	Building Blocks: When a user attempts to install a Building Block with no components, an incorrect message displays indicating a successful installation. The message should state that the Building Block cannot be installed.
AS-113539	Content System	9.0.83.0	Content System: When using the command line, Administrators are unable to extract files to a multibyte directory.
AS-113663	Content System - Content	9.0.83.0	Content: Users cannot log on using multibyte characters in the password field.
AS-114870	Arch CE4 - Community System Integration	9.0.119.0	Integration: In a Blackboard Learn and CE4 integrated environment, Master and Child Courses might not display properly in the Email Tool. As a best practice, avoid enrolling users in a Master Course and a Child Course at the same time.
AS-115254	Content System - Workflow	9.0.x	Workflow: When creating a new Workflow by Copying an Existing Workflow, a "No accessible workflow models or none that match the search criteria" error displays when the user re-sorts the Workflow table by any column.
AS-116157	Performance Dashboard (Learning System)	9.0.159.0	Performance Dashboard: In Firefox 2.0, clicking the "Print" button on the Performance Dashboard does not print the page. You must manually print it using the File > Print menu option in the browser.
AS-119082	Outcomes - Reports - SOG	9.0.x	Outcomes: When generating a report that contains no data, the generated report displays "No data was found for the following input parameters" and generates a successful Run Message.
AS-120354	UI Infrastructure	9.0.x	Accessibility: After a user completes an action (such as creates an item), the initial focus of the page should be on the inline receipt, which informs the user that the action completed successfully. Instead, on many pages, the focus goes to the top of the page.
AS-120788	Content Exchange (Learning System)	9.0.x	Content Exchange: When adding Content System files to a Course (either through a link to the item or an imported package), students might not be granted the appropriate permissions to access the material.

Key	Component/s	Reported in Version	Release Note
AS-121573	System Performance	9.0.264.0	Grade Center: Performance issues can result when attempting to view the Grade Center Page for a course with more than 200 students.
AS-121735	Outcomes - Courses	9.0.282.3	Outcomes: When using a Linux or Solaris operating system, users can create multiple courses using the same name in a different case. For example, users can create a course named "Algebra" and a separate course named "ALGEBRA."
AS-121980	Course Conversion	9.0.x	Integration: Blackboard Learn does not support some CE4 course menu colors. Unsupported colors will default to Blackboard Learn system colors.
AS-122220	Installation/Uninstallation (Learning System)	9.0.282.3	Blackboard Learn cannot be installed using JDK 1.6.x on a Linux environment.
AS-122277	Other	9.0.x	Content System: Files uploaded to the Content System are now being scanned for potentially malicious HTML tags. This may cause some newly uploaded HTML files or web sites built using third party tools (such as Dreamweaver) to break even if they worked in prior releases. To work around this problem, administrators can create a custom system role with the trusted content privilege, and then add that role as a secondary system role for users who need to upload unfiltered HTML files.
AS-122364	UI Infrastructure	9.0.282.3	Accessibility: Refreshing a page will sometimes return the user to the course Home Page instead of the current page.
AS-122369	Community System	9.0.297.6	Community System: Refreshing a page will sometimes return the user to the course Home Page instead of the current page.
AS-123128	Navigation/Breadcrumb (Learning System)	9.0.282.3	Contextual menus are expanded by default when Styles are turned off for pages where they appear.
AS-123322	Tabs (Community System)	9.0.297.6	Tabs (IE 7only): Portal Direct Entry tabs display incorrectly with squared corners instead of rounded corners.

Key	Component/s	Reported in Version	Release Note
AS-123338	Logs	9.0.297.6	Logs: The System Logs page of the Administrator Panel lists some log files using the name of the server for which the log was generated instead of the file name.
AS-123342	Arch CE4 - User Management Arch Vista - User Management	9.0.319.4	Integration: In an integrated environment, an extra column called "Learning Environment" should display in the Users list to identify each user's native learning environment, such as Blackboard Learn or CE4. If the results of your search include users from only one environment, this column will not display.
AS-123384	Grade Center	9.0.297.6	Grade Center: When an instructor attempts to view course grades by clicking View Grades on the My Institution tab, an error message should display because instructors are not permitted to view grades from this location. Instead of displaying an error message, the screen is blank.
AS-123386	Grade Center	9.0.x	Grade Center: Columns with a zero point value that are used to assign students extra credit points are not calculated in the Total Column. Use the following steps to work around this issue: 1) Create a column for the main score. 2) Create a zero Total Points column for the extra credit. 3) Create a column that adds the two to give you the score plus extra credit.
AS-123393	Course/Organization Copy (Learning System)	9.0.297.6	Course/Organization Copy: The font size of the items in the course menu changes as you click from page to page.
AS-123399	UI Infrastructure	9.0.297.6	User Interface: When customizing colors for a brand, you can open multiple color pickers at the same time. When you hit cancel on one of the color pickers, all of them close.
AS-123404	Arch CE4 - Community System Integration	9.0.x	Integration: In a Blackboard Learn and CE4 integrated environment, users enrolled in a cross-listed course can send email only to users in their enrollment section.

Key	Component/s	Reported in Version	Release Note
AS-123499	Building Blocks Management	9.0.319.4	Building Blocks: If your list of Building Blocks in the Administrator Panel spans multiple pages, making a change to a Building Block will return you to page 1. You will have to navigate back to the appropriate page.
AS-123507	Content System - Versioning	9.0.297.6	Versioning: When tracking is turned on and you view the tracking for a particular item, a Release 8-style refresh button displays.
AS-123510	Tools	9.0.297.6	Tools: When creating an item, if you turn off the Visual Editor, it will overlap and no longer be aligned with the text box below it.
AS-123524	Outcomes - 360 Views	9.0.319.4	Outcomes: Program Managers are able to view links despite those privileges being disabled.
AS-123552	Course/Organization Menu (Learning System)	9.0.319.4	Course/Organization Menu: When adding an External Link to a course, an error message does not display when a user enters a URL is in an invalid format.
AS-123564	Performance Dashboard (Learning System)	9.0.319.4	Performance Dashboard: When using Firefox 3.0.3 on Windows Vista, the date selection calendar displays improperly on the "Notification History" page.
AS-123588	Grade Center	9.0.297.6	Grade Center: Downloading grades with the "Selected Column" option set to "Total" is not working. To work around this issue, download grade using the "Full Grade Center" option.
AS-123666	Outcomes - Reports - SOG	9.0.319.4	Navigation: An incorrect breadcrumb navigation path displays on the Unit Goal Directional Alignment page.
AS-123684	User Management	9.0.x	User Management: When creating users in a batch, the email addresses of the users are not verified as fully qualified addresses.
AS-123717	Arch CE4 - Data Transport Run-Time Arch Vista - Data Transport Run-Time	9.0.319.4	Integration: When integrating Blackboard Learn with CE4 or Vista, user accounts from Blackboard Learn should be transformed into native accounts, but the original accounts should not be deleted. These accounts are being deleted incorrectly from Blackboard Learn.

Key	Component/s	Reported in Version	Release Note
AS-123734	Enrollment (Learning System)	9.0.319.4	Enrollment: When a user clicks cancel on the Add Enrollments page, the user is returned incorrectly to the Courses page instead of to the Enrollments page.
AS-123741	Discussion Board	9.0.319.4	Discussion Board: In the context menu made available when right-clicking a user on the Manage Forum Users page, the "Change to Participant" and "Change to Grader" menu items should not be available.
AS-123743	Arch CE4 - Authentication and Session Management	9.0.319.4	Integration: When working in a Blackboard Learn and CE4 integrated environment, Blackboard Learn prompts the user with an authentication page even after the persistent cookies feature has been enabled.
AS-123744	Outcomes - Deployments	9.0.319.4	Outcomes: When local file storage is turned off, users can only Browse for Content Collection items. The ability to Browse for Local File will not be available.
AS-123773	Content System	9.0.x	Content System (IE 7 only): The formatting of the Add Metadata page is broken.
AS-123780	Content (Learning System)	9.0.319.4	Content: After restoring a course, the metadata for that course does not display on the Course Item Metadata page.
AS-123783	Navigation / Breadcrumb (Learning System)	9.0.319.4	Navigation: When editing a Personal Portfolio Template, an incorrect breadcrumb navigation path displays in on the Properties page.
AS-123788	Enrollment (Learning System)	9.0.x	Enrollment: When a user attempts to "Quick Unenroll" the last user from a course, Blackboard Learn returns an error.
AS-123789	Journals	9.0.319.4	Journals: When a student is removed from a Course, the Journal entries for that student are also removed.
AS-123805	Course Conversion	9.0.319.4	Integration: In a Blackboard Learn and CE4 integrated environment, when a user restores a converted CE4 course, additional characters display in the Answer text box for a test question.

Key	Component/s	Reported in Version	Release Note
AS-123821	Grade Center	9.0.319.4	Grade Center: While viewing grade details, selecting the "Open Attempt" link when an attempt does not exist results in an HTTP 500 error.
AS-123829	Domain Management	9.0.319.4	Domain Management : When a user creates a new Administrator, the expected inline success message does not display on the Domain Administrators page.
AS-123839	Batch Add Course/Organization (Learning System)	9.0.319.4	Batch Add Course/Organization: When an administrator creates organizations using Batch Add functionality, incorrect line messages display listing "Course" instead of "Organization."
AS-123841	Course/Organization Management (Learning System)	9.0.319.4	Course/Organization Management : Users are able to create a Course Link to an existing Course Link.
AS-123868	User Management	9.0.297.6	User Management: Course and User searches with no keywords can use significant system resources.
AS-123872	Tasks	9.0.319.4	Tasks: Regardless of whether the Edit Mode is set to On or Off, the "OK" button on the View Task page (that the instructor accesses by clicking on the Task link) sets the Edit Mode to Off.
AS-123885	Gradebook (Learning System)	9.0.319.4	Gradebook: The Modified Indicator does not display on the Grade Center page when a user clears a grade using the 'Clear Attempt' option.
AS-123890	Tabs (Community System)	9.0.319.4	Tabs: When a tab group contains a tool tab and a link tab, the secondary tab bar does not display.
AS-123896	Updater: Installation /Uninstallation	9.0.319.4	Installation: When a user clicks the "Check Browser" link in the My Features Module, an additional page displays with no content.
AS-123916	Course Conversion	9.0.319.4	Integration: When converting a Journal from CE6 to Blackboard Learn, the Journal Availability option in Blackboard Learn is set to "NO" only when the Journal Privacy option in the CE6 course package is set to "Private." If the Journal Privacy option is set to "Public," the Journal Availability option in Blackboard Learn will be set to "YES," making the journal available.

Key	Component/s	Reported in Version	Release Note
AS-123926	Content System - WebDAV	9.0.319.4	WebDav (Firefox 3 only): When a user clicks "Open Web Folder" in the upper-right corner of the Content System, a group folder is created instead of a user-specific folder.
AS-123927	SCORM Player (Learning System)	9.0.319.4	SCORM: In the SCORM 2004 player, the Completion check mark is not appearing in the gradebook, and the Attempt Detail on the Edit Grade page is incorrect or missing.
AS-123942	Tools	9.0.319.4	Tools: For servers using a with Pro Ed license, "Contacts" incorrectly displays as "Personal Information" on the Manage Tools page.
AS-123955	Brands (Community System)	9.0.319.4	Brands: The Home link at the top of the page displays even after the URL is removed from the "Home Link" field on the Navigation Settings tab for that Theme.
AS-123957	Outcomes - Reports - Surveys	9.0.319.4	Outcomes - Reports - Surveys: In BIRT Survey Results, multiple choice questions might not display in the Survey Description table. To work around this issue, always specify text for multiple choice questions with an open entry option.
AS-123966	Content (Learning System)	9.0.x	Navigation: When viewing the Test Options page, the name of the test does not appear in the breadcrumb navigation path.
AS-123968	Tabs (Community System)	9.0.319.4	Tabs: When previewing tabs on the Tab Groups page, the user is unable to select Tab Groups that are inside the "TAB PREVIEW" frame.
AS-123969	Content System - WebDAV	9.0.x	WebDav: When a user clicks "Open Web Folder" in the upper-right corner of the Content System, the parent folder displays.
AS-123975	Grade Center	9.0.297.6	Grade Center: If a user clicks the "Set as Default" button when the Current View is set to Full Grade Center, a popup error message displays.
AS-123984	UI Infrastructure	9.0.319.4	Navigation: The breadcrumb navigation path is incorrect on the View Template page.

Key	Component/s	Reported in Version	Release Note
AS-124005	Assessments (Learning System) UI Infrastructure	9.0.x	Navigation: The breadcrumb navigation paths are incorrect on the Pool Manager and Survey Manager pages.
AS-124006	Administration (Learning System)	9.0.x	Navigation: The breadcrumb navigation paths for items linked to from the System Admin Panel are incomplete.
AS-124021	Assessments (Learning System)	9.0.x	Assessments: A series of question marks (?????) appears incorrectly at the top of the Take Assessment page.
AS-124027	Administration (Learning System)	9.0.x	Administration: Some inconsistencies exist between the names of Content page menu options and their names on screens to which they link. For example, clicking Evaluate > Create Test takes you to the Add Test page.
AS-124077	Content System - Basic Portfolios	9.0.297.6	Portfolios: Attempting to change the order of items in a Basic Portfolio returns an error.
AS-124089	Outcomes - Course Evals	9.0.338.0	Outcomes - Course Evaluations (IE 7 only): A blank header title is accepted on the Course Evaluation Design Edit Header page.
AS-124092	Discussion Board	9.0.338.0	Discussion Board (IE 7 only): The "Select All" check box on the Collection page of the Discussion Board is not working.
AS-124098	Outcomes - Surveys	9.0.338.0	Outcomes: While creating a survey, an error page displays when a user clicks the "OK" button in the Alert Popup window for a Likert Scale question.
AS-124101	Outcomes - Deployments	9.0.338.0	Outcomes: When deploying a course evaluation, users are unable to select the "Distribute only to specified members of the selected Programs, Courses, Educational Experiences, or Sections of this Unit" radio button in Recipients section.
AS-124104	Grade Center	9.0.297.6	Grade Center: When users access My Places from the Grade Center, all of the text and links display in a large font size.
AS-124108	Outcomes - Improvement Projects	9.0.338.0	Navigation: When editing the activity form from the Improvement Project Template page, the breadcrumb navigation path displays incorrectly.

Key	Component/s	Reported in Version	Release Note
AS-124113	Administration (Learning System)	9.0.338.0	Administration: When attempting to inject malicious scripts into frameset.jsp, the "Address Not Found" error message displays instead of the "Contact the System Administrator" message.
AS-124118	Arch Course Conversion	9.0.x	Integration: In an integrated environment, new courses created using an existing proxy-SIS/XML feed are not cross-listed correctly. In CE4, all courses are created and converted but the cross-listing relationship is not established. In CE8/Vista, child courses are created and converted but the parent course is not and remains an unconverted course.
AS-124122	Arch CE4 - Frameset Arch Vista - Frameset	9.0.338.0	Integration: In an integrated environment, when SSO is used to access converted/proxied CE4 courses, the user is sent to a "conversion in progress" error page on the CE4 server.
AS-124126	Other	9.0.338.0	Navigation: When working with the Observer Dashboard in My Institution, the Observer Dashboard Detail page launches in a new browser window.
AS-124129	Peer Assessment	9.0.338.0	Peer Assessments: A series of question marks (?????) appears incorrectly at the top of the Take Assessment page.
AS-124131	Messages	9.0.338.0	Messages: On the Compose Message page, users are able to create a message with a blank "Subject" field.
AS-124132	Course/Organization Management (Learning System)	9.0.338.0	Course/Organization Management : On the Browse Organization Catalog page, the Search Organization drop-down list does not contain the "Not Blank" option.
AS-124133	Tabs (Community System)	9.0.338.0	Tabs: When viewing a newly created tab on the Tab Groups page, multibyte characters in the name of the tab display incorrectly as ??????.
AS-124134	Outcomes - Units	9.0.338.0	Navigation: The breadcrumb navigation path is incorrect on the Move Units page.

Key	Component/s	Reported in Version	Release Note
AS-124138	Address Book	9.0.338.0	Address Book (Linux and Solaris only): When searching contacts, contacts without an email address will not display on the Address Book page when the search criteria is "Email" and the search text box is blank.
AS-124140	Outcomes - Reports - Other	9.0.338.0	Navigation: When a user clicks the "Edit Paging" button on the Report Bundles page, the Report List page displays instead of the Report Bundles page.
AS-124142	Outcomes - Standards	9.0.338.0	Navigation: The "OK" button and the breadcrumb navigation path do not appear on the Associated Rubrics page.
AS-124155	Outcomes - Affiliations	9.0.338.0	Outcomes: When a user logs in using the Secure Manager role, the "Batch Actions" button does not display on the Educational Experiences Sections Affiliations page.
AS-124162	Web Services	9.0.338.0	Web Services: When a user changes the "Available" field for a Web Service on the Admin Panel, an error message displays when the user clicks the "Submit" button. To work around this issue, click Refresh in your browser window.
AS-124180	Outcomes - Deployments	9.0.338.0	Outcomes - Deployments: If a user attempts to create a duplicate Distribution List, the page resulting from clicking the "Browse" button will contain unnecessary information. Users will still be able to search for and select lists, but they can no longer sort the the results.
AS-124192	Outcomes - Goals and Objectives	9.0.338.0	Outcomes: When a user searches for Course Objectives with search criteria such as "description" and "Contains, Equal To, Starts With, Not Blank," an error message displays.
AS-124195	Outcomes - 360 Views	9.0.338.0	Outcomes: On the 360 View page for a Survey, the "Unit Name" and "Survey Name" labels incorrectly display "Name."

Key	Component/s	Reported in Version	Release Note
AS-124199	eCommerce: eMarketplace UI Infrastructure	9.0.338.0	Navigation: The breadcrumb navigation path on the eMarketplace Reports page displays incorrectly. When a user clicks the "Cancel" button on the eMarketplace Reports page, the user is returned incorrectly to the Reports page. When a user clicks the "Cancel" button on the My Accounts Reports page, the user is returned incorrectly to the eCommerce page.
AS-124202	Administration (Learning System)	9.0.x	Navigation: When creating a Course or Organization, clicking the "Edit" portion of the breadcrumb navigation path on the Categorize Courses page returns an error message.
AS-124205	Content System	9.0.338.0	Content System: When students have READ, WRITE, and MANAGE permissions for Course Content, they are unable to change the name of a folder without REMOVE permissions.
AS-124208	Blogs	9.0.338.0	Navigation: The breadcrumb for the Organization Blog page displays incorrectly.
AS-124209	Modules (Community System)	9.0.338.0	Navigation: When a user clicks the "History Link" in My Courses Module, the user is taken incorrectly to the Course page instead of the Log In Page.
AS-124210	Content System	9.0.338.0	Navigation: When a user enters a blank space in "To" field on the Email Items page, a warning message displays on the Content Collection page instead of as a popup on the Email Items page.
AS-124219	Outcomes - Navigation / Breadcrumb	9.0.338.0	Navigation: The breadcrumb navigation path on the Report Definition Availability page is incorrect.
AS-124240	Grade Center	9.0.338.0	Grade Center: When sorting the Grade Center by the "LU Assignment" column in descending order, rows that have the same grades in that column are not sorted in reverse-alphabetical order based on their Last Name value.

Key	Component/s	Reported in Version	Release Note
AS-124241	Grade Center	9.0.338.0	Grade Center: When downloading information from the Grade Center, the resulting Excel file does not include the "Points Possible" and "Category" columns. In addition, some column headings incorrectly include a random number and a pipe symbol.
AS-124249	Content System	9.0.338.0	Content System (IE 7 only): The "Cancel" button is not working on the Add Selection Attribute page.
AS-124259	Grade Center	9.0.297.6	Grade Center: On the View Grade Details page, the Icon Legend opens at the edge of the screen. To work around this issue, click the "Icon Legend" button again.
AS-124260	Outcomes - Reporting Framework	9.0.338.0	Outcomes: When importing a package with a missing report definition file, a database error displays.
AS-124289	Outcomes - Reporting Framework	9.0.319.4	Outcomes: When trying to import an Eclipse Report package, an "Incorrect Version Format in the manifest file" error message displays. To work around this issue, manually edit the manifest.xml file using an external XML and remove the blank definition block.
AS-124294	Navigation / Breadcrumb (Learning System)	9.0.338.0	Navigation: The breadcrumb navigation path on the eMarketplace Reports page displays the same link twice.
AS-124331	Outcomes - Distribution Lists	9.0.338.0	Outcomes - Distribution Lists (IE only): If a column cell is not populated, the bottom divider line for the row does not display.
AS-124336	Outcomes - Reporting Framework	9.0.338.0	Outcomes - Reporting Framework (IE only): When a user changes the browser text size from Smaller to Medium, the column header row extends off the screen while the rest of the page stays intact on the screen.
AS-124364	Arch Vista - Content System Integration	9.0.338.0	Integration (Firefox 3.0 only): For Arch Vista users, when a user clicks the "Browse" button on the Copy 'Item' page, the select folder dialog box opens displaying a blank page, does not close automatically, and the destination field remains blank.

Key	Component/s	Reported in Version	Release Note
AS-124366	Outcomes - Outcomes Artifacts Outcomes - Outcomes Portfolios	9.0.338.0	Outcomes: On the Associate Targets and Rubrics page, the Remove check box is functioning inappropriately.
AS-124378	Course Conversion	9.0.338.0	Integration: When converting a Course from CE4 to Blackboard Learn, selected "Question types" for Quizzes/Surveys in the Create Random Block section are not converted.
AS-124399	Enrollment (Learning System)	9.0.319.4	Enrollment: When enrolling students, if a user manually types in the student's username and then uses the "Browse" button to select students from a list, the student's username is entered twice, which results in a error message.
AS-124415	Themes	9.0.338.0	Users who change the theme for the default brand discover that the colors do not change.
AS-124419	Modules (Community System)	9.0.338.0	Modules (Learning System-Enterprise licenses only): The My Institution tab is missing the HotLinks Content and HotSpots Content links.
AS-124422	Course/Organization Menu (Learning System)	9.0.319.4	Course/Organization Menu: Course Menu links containing HTML break when clicked. To work around this issue, reorder the table of contents.
AS-124423	UI Infrastructure	9.0.338.0	Accessibility (Safari on Windows only): The VTBE Edit toggle button does not work.
AS-124431	Grade Center	9.0.338.0	Grade Center: For a Hidden Gradebook test, the Average value is mismatched on the Column Statistics page.
AS-124435	Grade Center	9.0.338.0	Grade Center: After changing the Calculated Grades for each attempt, a student's Weighted Total is mismatched.
AS-124500	Tools	9.0.338.0	Tools: On a LS-PS-CS license machine, the Blackboard Scholar (Organization Tool), My Scholar Home (Organization Tool), and Scholar Course Home (Organization Tool) Tools are missing.

Key	Component/s	Reported in Version	Release Note
AS-124580	Outcomes - Navigation / Breadcrumb	9.0.350.0	Navigation: The breadcrumb navigation path on the Create Unit page is incorrect.
AS-124589	Interaction (Learning System / Community System)	9.0.319.4	Navigation: The popup navigation in the Learning System and Community System Learning Modules is broken.
AS-124592	Course/Organization Management (Learning System)	9.0.338.0	Course/Organization Management: When selecting Course Creation options from the Course Settings page, the options link to a Perl file that does not exist.
AS-124596	UI Infrastructure	9.0.x	Accessibility: The system does not retain a user's High Contrast Settings on the Login page.
AS-124618	UI Infrastructure	9.0.351.0	Accessibility: When using High Contrast Operating System Settings, menu arrows are not visible.
AS-124628	eCommerce Core	9.0.351.0	eCommerce Core: The Payment Gateway Settings page accepts a blank password.
AS-124640	Content System - Content	9.0.351.0	Content: The removed permissions for a user still display on the Manage Permissions page. To work around this issue, set the permissions using the contextual menu that is next to the desired user instead of the "Select Specific Users" button.
AS-124649	Entitlements	9.0.351.0	Entitlements: In the Administrator Panel, the Brands and Themes module is not displayed in the Community section for a course administrator.
AS-124654	Administration (Learning System)	9.0.351.0	Administration: In the "Items per page" field, users cannot enter more than four zeros following a digit.
AS-124658	Outcomes - Reports - Artifact Evaluations	9.0.351.0	Outcomes - Reports - Artifact Evaluations: In the PDF format only, graphs are not displayed completely in the BIRT Artifact Evaluation Rollup reports.
AS-124662	Language Packs	9.0.351.0	Language Packs: For some Modules on the My Institution tab, the Sample1/Sample2 language pack characters are not being maintained.

Key	Component/s	Reported in Version	Release Note
AS-124673	Course/Organization Management (Learning System)	9.0.319.4	Course/Organization Management : After opening an attachment, navigating using the breadcrumb navigation path leads to an empty Content Area page.
AS-124765	Outcomes - Reports - Artifact Evaluations	9.0.351.0	Outcomes: On the Report Bundles page, the text identifying the year and month is not displayed beside the previous and next buttons in the calendar control for the Artifact Evaluation Rollup section of Select Reports.
AS-124787	Language Packs	9.0.351.0	Language Packs: "Home page," "Tools," and "Discussions" Course Menu links do not display in the language of the selected language pack.
AS-124790	Portal Roles (Community System)	9.0.351.0	Portal Roles: On the Export Module page, the "Name" field is not accepting more than 50 characters.
AS-124800	Outcomes - Educational Experiences	9.0.351.0	Outcomes - Educational Experiences: Users encounter an error page while performing search operation for Educational Experience Objectives, Unit Goals, Program Goals and Course Objectives.
AS-124809	Outcomes - Reports - Artifact Evaluations	9.0.351.0	Outcomes: Misleading breadcrumb and page header are displayed on the Artifacts Reports Page.
AS-124812	Content System	9.0.338.0	Users are experiencing a http Status 500 error message when they click on the 360 View for a folder in Content Collection.
AS-124816	Content System - Bookmarks	9.0.351.0	Bookmarks: An Access Denied page is displayed instead of the login page when Bookmarks are accessed.
AS-124831	Course/Organization (Content System)	9.0.351.0	Course/Organization: Unable to track the statistics for all content items for an unenrolled student.
AS-124845	Content System - Administration	9.0.351.0	Administration: An error occurs while canceling a confirmation pop up window on the Content Collection tab.
AS-124846	SCORM Player (Learning System)	9.0.351.0	SCORM: No Arrow icon is displayed to navigate the Next Page in the SCORM module.
AS-124849	Updater: Other	9.0.351.0	User Interface (IE7): An improper Course Menu is displaying on the Discussion Board page.

Key	Component/s	Reported in Version	Release Note
AS-124860	Outcomes - Rubrics	9.0.351.0	Outcomes - Rubrics: The Associate rubrics context menu is not displayed in Educational Experience objectives.
AS-124862	Course/Organization Management (Learning System)	9.0.351.0	Course/Organization Management: External Links are visible in an Organization menu when logged in as a Guest user.
AS-124864	Outcomes - Programs	9.0.351.0	Outcomes - Programs: An error page is displayed when the Go button is clicked on the Edit Paging option in the Associated Courses page.
AS-124866	Outcomes - Affiliations Outcomes - Batch	9.0.351.0	Outcomes: The Batch Modify Affiliations command is accepting a batch file with null values for the required fields.
AS-124873	Content System - Content, Content System, Content System - Navigation/Breadcrumb	7.3.159.7, 9.0x	Content System: Users cannot access the content collection tab to view documents uploaded to the users courses and library sections.
AS-124878	Language Packs	9.0.351.0	Language Packs: The Content collection and Redirect cartridge pages are displayed in English instead of Spanish.
AS-124886	SCORM Player (Learning System)	9.0.351.0	SCORM: After submitting a SCORM package, a blank page is Displayed instead of the Content area page.
AS-124890	User Conversion – Online	9.0.351.0	CE users are being converted incorrectly after successful integration.
AS-124893	Outcomes - Reports - Course Evaluation	9.0.351.0	Outcomes - Reports - Course Evaluation: All of the information is not displayed in the Course Evaluation Unit Summary Report for a Deployment with no Submissions.
AS-124900	Early Warning System	9.0.351.0	EWS: Users are unable to create an early warning system rule with 33 or more characters in the score field.
AS-124901	Outcomes - User Management	9.0.351.0	Outcomes: The All Roles user list appears in the Select Roles drop down menu for all users though it is unavailable.
AS-124906	Outcomes - Units	9.0.351.0	Outcomes: The Secure Id Column is not displayed for Secure Manager on the Unit list page.

Key	Component/s	Reported in Version	Release Note
AS-124913	Outcomes - Reports - Other	9.0.351.0	Outcomes: Misleading breadcrumb is displayed on the Associate Report bundles page.
AS-124924	UI Infrastructure	9.0.351.0	Accessibility: Contextual menu items are not displayed for the course links in the content collection page for the ScreenReader (specific to IE 7.0/JAWS 9).
AS-124932	eCommerce: My Accounts	9.0.351.0	eCommerce MyAccounts: Misleading pop-up message appears on the Reg-E Formatted Statement Configuration page.
AS-124937	Outcomes - Reports - Other	9.0.351.0	Outcomes: The Run Reports option does not appear on the contextual menu for Improvement Project Templates.
AS-124939	Course Conversion	9.0.351.0	Integration: Custom columns are not converted to Topics in Tests, Surveys & Pools for the Restored/Imported CE6 Assessment Database Course package.
AS-124951	Content System - Portfolio	9.0.351.0	Portfolios (IE7 only): Portfolios are not displaying in the links list when working with the JAWS screenreader.
AS-124953	Enrollment (Learning System)	9.0.351.0	Enrollment: An unavailable user is not marked with unavailable indicator(i.e. X) on the course enrollments page.
AS-124954	Outcomes - Goals and Objectives	9.0.351.0	Outcomes: The Show all button is not displayed on the Standards Catalog page.
AS-124959	Outcomes - Reports - Other	9.0.351.0	Outcomes: The OK button is not present on the Associate Report bundles page.
AS-124974	Content System - Content	9.0.351.0	Content: Permission errors prevent users from sending email items while searching in Content Collection.
AS-124978	Brands (Community System)	9.0.319.4	Brands: The Web Tab cannot be renamed.
AS-124984	Peer Assessment	9.0	Users are experiencing performance issues with the Self and Peer Assessment Building Block.
AS-124987	Discussion Board	9.0	Users are experiencing performance issues when searching the Discussion Board.

Key	Component/s	Reported in Version	Release Note
AS-125015	Blogs	9.0.351.0	Blogs: The sorting order is not working properly for the "Type" column on the Blogs list page.
AS-125019	Early Warning System	9.0.351.0	EWS: The Rule Name is not sorted by default on the Review User Status page.
AS-125026	Outcomes - Outcomes Portfolios	9.0.351.0	Outcomes: Misleading breadcrumb is displayed on the Portfolio Templates Reports page.
AS-125042	Language Packs	9.0.351.0	Language Packs: An improper success/failure message is displayed when an inappropriate language pack is imported.
AS-125054	UI Infrastructure	9.0.351.0	User Interface: The OK button is not appearing on the Manage Attributes list page.
AS-125056	Outcomes - Standards	9.0.351.0	Outcomes: The Create standard button (Link) is enabled even after standard template availability is set to NO.
AS-125065	eCommerce: eMarketplace	9.0.351.0	eCommerce: A misleading pop-up message appears that does not specify the required field name to be entered on the create products page.
AS-125066	Discussion Board	9.0.351.0	Discussion Board: Users are navigated to the Administrator panel instead of the "Discussion Board" page when the Cancel button is clicked while creating a Discussion Board.
AS-125069	eCommerce: My Accounts	9.0.351.0	eCommerce: The Reg-E Formatted Statement Configuration settings are not retained.
AS-125072	Assessments (Learning System)	9.0.351.0	Assessments: The default sort is not Functioning on the 'Search Pools and Tests' page.
AS-125078	Course Conversion	9.0.351.0	Integration: The incorrect time is displayed for selective release when a CE4 package is imported in AS environment.
AS-125079	Content System - Administration	9.0.351.0	Administration: The Delete option on the contextual menu for items appearing on the Form Design page is not functioning properly.
AS-125081	SCORM	9.0351.0	SCORM: Adding SCORM content in a Windows Load Balanced environment results in the display of an Error Page.

Key	Component/s	Reported in Version	Release Note
AS-125096	Outcomes - Course Sections	9.0.351.0	Outcomes (Solaris and Linux servers): An error message is not displayed when a Course section is created with a duplicate ID when logged in as Manager.
AS-125099	Tools	9.0.351.0	Tools: The drop down list is not displayed for selecting Avatar images on the Avatars page.
AS-125110	Course Conversion	9.0.351.0	Integration: A Discussion Topic which is unavailable in the CE6 environment is available in the AS environment.
AS-125113	Outcomes - Standards	9.0.351.0	Outcomes: The hyperlinks are not displaying for created categories in unit standards.
AS-125121	Outcomes - Units	9.0.351.0	Outcomes: When a user submits a Sub-Unit the Discover > Units page is displayed Instead of Sub-Units list page.
AS-125154	Administration (Learning System)	9.0.338.0	Administration: Within a learning module, the content view displays the full contents of each item instead of just the name as hyperlink.
AS-125155	Safe Assign	9.0.338.0	SafeAssign: Clicking on SafeAssign (View/complete) link in a copied course (export/import) kicks the user out of the course and displays embedded frames.
AS-125174	Grade Center	9.0.351.0	Grade Center: A user is able to select a due date when "None" radio button is selected on the Create Grade Column page.
AS-125186	Course Conversion	9.0.351.0	Integration: When converting a course, detailed exceptions for maximum length course are not logged in the file "bb-services-log-integration-jdbc.txt".
AS-125208	Course Conversion	9.0.351.0	Integration: When converting a course, the user name is displayed in the "UCA4_users_noheaders.txt.invalid" log instead of an error message when running the LMSMoveUser tool.
AS-125209	Authentication Entry Page	9.0.351.0	Authentication: Accessing the application in with invalid credentials redirects to the Gateway and Login page.
AS-125229	Portal Roles (Community System)	9.0.351.0	Portal Roles: Links are not working as expected on the module preview window.

Key	Component/s	Reported in Version	Release Note
AS-125230	Course/Organization Management (Learning System)	9.0.351.0	Course/Organization Management: The icons "Search" and "Personal Pages" are not displayed when any Icon Theme is expanded in Icon Themes Page.
AS-125231	Course Conversion	9.0.351.0	Integration: When converting a course, child courses are not disabled when importing CE6 xlist courses with no_xlist option.
AS-125253	Outcomes - Outcomes Portfolios	9.0.351.0	Outcomes: The gallery of buttons link is not displayed on the Edit Personal Portfolio page.
AS-125260	Course/Organization Management (Learning System)	9.0.351.0	Course/Organization Management: The Organization home page is displaying instead of the Process enrollment request page when a user is logged in as a leader. The workaround is to enroll the student manually.
AS-125261	Blogs	9.0.351.0	Blogs: The Group Blog topic data is not displayed on the Blogs list page for an imported organization.
AS-125272	Collaboration Tools (Learning System)	9.0.351.0	Collaboration Tools: An incorrect time Stamp is displayed when the instructor leaves and immediately joins the Virtual Classroom session.
AS-125276	Discussion Board	9.0.351.0	Discussion Board: The Add Tag Button on the Discussion Board Collection page is not working as expected.
AS-125277	Outcomes - Reports - Course Evaluation	9.0.351.0	Outcomes - Reports - Course Evaluation: A data mismatch for Instructor level Statistics occurs when the CE Instructor Summary report contains maximum, multibyte, and special characters.
AS-125279	Grade Center	9.0.351.0	Grade Center: When adding the Grade Column with no due date selected, an error page displays.
AS-125280	Outcomes - Deployments	9.0.351.0	Outcomes: The Select All check box is missing in the program picker window when the curriculum type Program is selected under Affiliation section on the Create Deployment page

Key	Component/s	Reported in Version	Release Note
AS-125306	Assessments (Learning System)	9.0.351.0	Assessments: The "Survey taken previously" page is displayed for the student who answered all the questions and only saved the answers despite the fact that the 'Prohibit Backtracking' option was selected.
AS-125472	Outcomes – 360 Views	9.0.351.0	Users are unable to attach the same files more than once in two different standards under same category.
AS-126005	Arch Vista – System Integration	9.0.351.0	There is an unexpected exception displayed when the integration is removed by converting all the users and courses.
AS-126007	Outcomes – Reports	9.0.351.0	There are mismatches in the Instructor level data for questions in the generated Course Evaluation Instructor Summary report.
AS-126185	Arch Vista – Administration	9.0.351.x	Proxy users cannot be deleted through the snapshot command.
AS-126350	System Performance	9.0.351.4	Running a performance report does not result in a thread dump in a UNIX environment.
AS-126355	Outcomes – Other	9.0	SQL queries are slow for viewing Submissions in a Linux environment.
AS-126357	Grade Center	9.0	Users have reported a performance issue with the Grade Center: creating grade rules is taking a very long time.
AS-126372	Installation/Uninstallation (Learning System)	9.0	Users are unable to install Blackboard Learn on a 64-bit Windows environment.
AS-126902	Content System: WebDAV	9.0.351.13	Content System – WebDAV: WebDAV is not functioning properly on a client Mac machine.
AS-126921	Content System	9.0.351.13	Content System: Folders that are created as reusable objects are not appearing in the content collection.
AS-126943	Content System: WebDAV	9.0.351.13	Content System – WebDAV: Users are unable to delete a recently created content folder.
AS-126980	Early Warning System	9.0	Early Warning System: Users have reported that the Early Warning System Rule Summary page is quite unresponsive.

