



CALIFORNIA SCHOOLS
VEBA
YOUR HEALTH, OUR PURPOSE

How to Access YOUR CARRIER MEMBER ID CARD

Important Note In 2025, all California Schools VEBA carriers are transitioning to digital ID cards.

Physical ID cards will no longer be automatically mailed to you.



Pro Tip Download or screenshot your digital IDs on your mobile device and upload them to the MyVEBA app to have all your IDs in one place.

UNITEDHEALTHCARE (UHC)

To view/print your digital ID card, follow these steps:

Don't have a username and password yet?

Visit myuhc.com

Click "Register"

Enter the required information

Computer



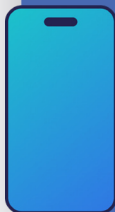
Visit myuhc.com

Click "Sign In" to enter your username and password

Click "View ID Card"

View your ID card to print

Mobile



Download the UnitedHealthcare app

Sign in with your username and password

Click "View Medical ID" to view your Member ID card

Use the mobile app to show your Member ID card

You can also add the Medical ID to your Apple/Google Wallet

Quickly save your new UHC Medical ID card in the MyVEBA app for easy, on-the-go use!

Questions or trouble accessing your account?
Call UnitedHealthcare Customer Service: **888-586-6365**

Kaiser Permanente

To view/print your member information, follow these steps:

Don't have a username and password yet?

Visit kp.org/newmember

Click "Register"

Click "Create my account" and enter the required information

Computer



Visit kp.org

Click "Sign In" to enter your username and password

At the top right under "My Account" click "Profile & Preferences"

Click "Member Information" to view or print

Mobile



Download the Kaiser Permanente app

Click "Sign In" to enter your username and password

From your dashboard, click the card icon (top right screen) to view your Member ID

Use the mobile app to show your Member ID at your pharmacy or doctor's office

You can also add the Medical ID to your Apple/Google Wallet

Quickly save your new Kaiser Member ID card in the MyVEBA app for easy, on-the-go use!

IMPORTANT NOTE: Your Medical Record Number (MRN) – which identifies your medical records and membership information – is listed on your Kaiser member ID. If you do not have your MRN yet, you may not be able to create a new online account. If you need to access care before you receive your ID card, you must provide the group number and effective date of coverage at your appointment.

Questions or trouble accessing your account?
Call Kaiser Permanente Member Services: **800-464-4000**

UMR

PPO Plans

To view/print your digital ID card, follow these steps:

Don't have a HealthSafe ID username and password yet?

Visit umr.com

Click "Register now"

Enter the required information

Computer



Visit umr.com

Click "Log in/Register"

Select "Member" from the drop-down menu

Click "Log in/Register with HealthSafe ID"

Click "Sign in" to enter your HealthSafe ID username and password

From the myMenu dashboard, click "ID Card" to view/print a temporary ID card

Mobile



Download the UMR | Health app

Click "Sign In" to enter your HealthSafe ID username and password

View your ID Card to print/screenshot your temporary ID card

Questions or trouble accessing your account?
Call UMR's HealthSafe ID Member Services: **800-826-9781**

Express Scripts

To view/print your digital ID card, follow these steps:

Don't have a username and password yet?

Visit express-scripts.com
Click "Register"
Enter the required information

Computer



Visit express-scripts.com
Click "Log In" to enter your username and password
From the main menu, click "Account"
Click "Member ID Card"
Click "Download Card" to view/print your temporary Member ID card

Mobile



Download the Express Scripts app
Click the menu icon (top left screen)
Go to "My Account"
Select "Prescription ID Card"
Use the mobile app to show your Member ID at your pharmacy or doctor's office

You can also add the Member ID to your Apple/Google Wallet
Quickly save your new Express Scripts Member ID card in the MyVEBA app for easy, on-the-go use!

Questions or trouble accessing your account?
Call Express Scripts Technical/Website Support: **800-711-5672**

Delta Dental

To view/print your digital ID card, follow these steps:

Don't have a username and password yet?

Visit deltadentalins.com

Click "Log In" at the top of the page

Click "Create an Account" button

Identify your user type by selecting "Enrollee/Adult Dependent" from the drop-down list

Enter the required information

Create your username and password and enter your email address

Computer

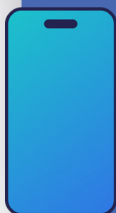


Visit deltadentalins.com

Click "Log In" to enter your username and password

Click on "Print ID Card"

Mobile



Download the Delta Dental app (by the Delta Dental Plans Association)

Click "Sign in" if you have registered or click "Register" to join

Log in to your account and see your ID card on the home screen

You can also add the Member ID to your Apple/Google Wallet

Quickly save your new Delta Dental Member ID card in the MyVEBA app for easy, on-the-go use!

Questions or trouble accessing your account?
Call Delta Dental: **800-422-4234** for HMO dental plans or
866-499-3001 for PPO dental plans.

EyeMed

To view/print your digital ID card, follow these steps:

Don't have a username and password yet?

Visit eyemed.com

Click "Log In" and then click "Member"

Select "Need to register?" and enter the required information

Computer

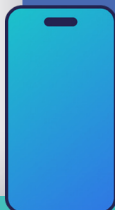


Visit eyemed.com

Click "Login" and then click "Member" to enter your email address and password

Go to "Account" dropdown and click "Print My ID Card"

Mobile



Download the EyeMed app and sign in

Click on My ID Card button

Use the mobile app to show your Member ID to your eye care provider

You can also add the Member ID to your Apple/Google Wallet

Quickly save your new EyeMed Member ID card in the MyVEBA app for easy, on-the-go use!

Questions or trouble accessing your account?
Call EyeMed Customer Service: **866-939-3633**



Need help managing your care? Navigating your healthcare needs can be challenging, but the VEBA Advocacy Team is here to assist you every step of the way. When you have questions about your health plan, our dedicated team is ready to help.

The VEBA Advocacy Team can help:

- Resolve benefit-related issues
- Help with prescriptions and co-pays
- Schedule appointments or treatment
- Get a second opinion on a diagnosis or treatment plan
- Find chiropractic, acupuncture, or mental health services
- And more!

**Contact the VEBA Advocacy Team Monday-Friday,
8 am – 5 pm: 888-276-0250 or vebaonline.com/contact**

***Inquiries typically receive a response within 24 hours
(excluding weekends/holidays)**