

The Patient's Bill of Rights and Responsibilities

Information disclosure. You have the right to receive accurate, easily understood information to assist you in making informed decisions regarding your dental hygiene treatment and alternative treatment options.

Participation in Treatment Decisions. You have the right to know your treatment options and to participate in decisions about your care. Parents, guardians, family members, or other adults that you designate can represent you if you cannot make your own decisions. You have the right to knowledge of the risks, benefits and alternative treatments available.

You have the right to refuse treatment and seek care at another facility.

Respect and Nondiscrimination. You have a right to considerate, respectful and nondiscriminatory care from your dental hygiene student and faculty members. Dental hygiene services will be provided without regard to age, race, color, sexual orientation, religion, martial status, gender, national origin or health status.

Quality and Comprehensive Care. You have the right to comprehensive dental hygiene care that meets the standard of care. If you need care that is outside the scope of the Dental Hygiene Clinic and services, an appropriate referral will be made for you to receive care.

Confidentiality of Health Information. You have the right to talk in confidence with your dental hygiene student and faculty and to have your medical and dental information protected, in as much as we can provide in the educational setting of our dental hygiene clinic. You also have the right to review and copy your own dental hygiene record and request that your dental hygiene student change your record if it is not accurate, relevant, or complete.

Complaints and Appeals. You have the right to a fair, fast, and objective review of any complaint you have against your dental hygiene student, staff, or faculty.

Patient Selection. Our goal is to serve the community and their dental hygiene needs while meeting the educational requirements of our students. Therefore, dental hygiene care may be limited to qualifying criteria for patient selection and not all patients will necessarily be appropriate for dental hygiene care at our facility.

Responsibility. In our dental hygiene clinic that affords patient's rights and protections, patients must also take on greater responsibility for maintaining good dental health. These responsibilities include: become involved in care decisions, disclose accurate information regarding your medical and dental history, maximize healthy habits (follow oral care instructions, tobacco cessation, etc.), timeliness for appointments, cancellation of appointments with adequate amount of time for the student to schedule another patient and respect for dental hygiene students, faculty and other patients.

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